## **BUSINESS ECOSYSTEMS**

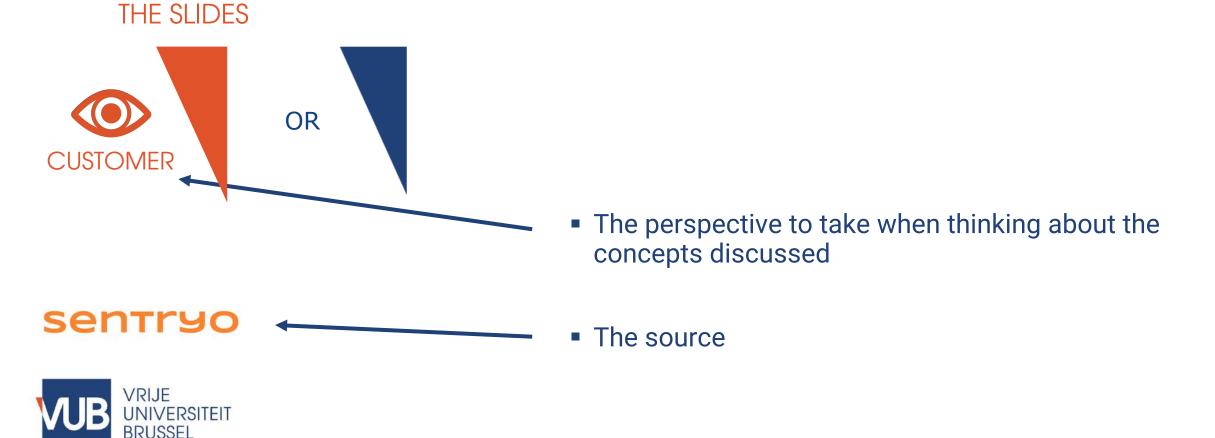
STARTER SEMINARS 2019-2020 SESSION 1

Marc Goldchstein, October 1 2019

#### COURSE CONTENT



- Orange = theoretical & conceptual core information
- Blue = applications & cases



# Introduction to the Business world for non-business people

VALORIZING RESEARCH

**BUSINESS** 

**A PROJECT** 

**INTRODUCING A** 

**DIMENSION TO** 

RIJE

BRUSSEI

- Non-business people leave their comfort zone
  - Researchers, scientists, not-for-profit organizations
- Several new dimensions require attention
  - Selling
  - Finance
  - Investors
  - Board of Directors
  - Marketing

• ...

• Human Resources

A scientist knows everything about nothing

An entrepreneur knows nothing about everything

#### Objective of Starter Seminars:

- top-level introduction to some of these concepts...
- ... so that you know what you don't know

### **BUSINESS ECOSYSTEMS**

### WHY BOTHER?

No company is an island:

- Every company is active in one or more markets
- Every company fills one or more roles in the business ecosystem of its market

To become a viable business one must find a sustainable spot in one's business ecosystem

BUSINESS<br/>ECOSYSTEMSIndustries, & marketsSupply chains & value chainsStandardsNetwork effects & economies of scaleBusiness ecosystem actorsRegional clusters

#### BUSINESS ECOSYSTEMS Sectors, industries, & markets



Supply chains & value chains Standards Network effects & economies of scale Business ecosystem actors Regional clusters What is it again that you do?

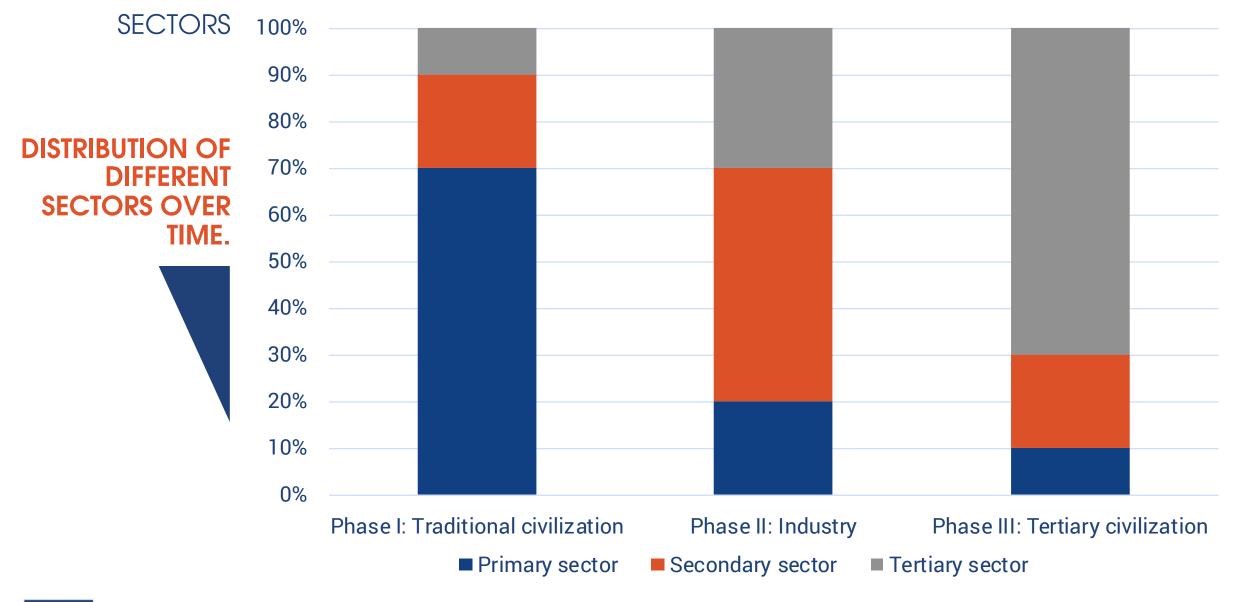
Classifying your venture

### **SECTORS** Primary Sector

- Extracts or harvests products from the earth: raw material and basic foods.
- Agriculture, mining, forestry, farming, grazing, hunting, gathering, fishing, quarrying.
- + packaging and processing of the raw material associated with this sector
- About 3% of the U.S. labor force today,
- more than 2/3 of the labor force in mid-nineteenth century.
- Secondary Sector
  - Manufactures finished goods
  - All manufacturing, processing, and construction
  - Metal working and smelting, automobile, textile, chemical and engineering industries, aerospace manufacturing, energy utilities, engineering, breweries and bottlers, construction, shipbuilding.

#### Tertiary Sector

- Service industry to the general population and to businesses
- Retail and wholesale sales, transportation and distribution, entertainment, restaurants, clerical services, media, tourism, insurance, banking, healthcare, and law.
- More than 80% of the U.S. labor .
- (Quaternary Sector)
- VRIJE UNIVERSITEIT BRUSSEL
- Intellectual activities.: government, culture, libraries, scientific research, education, and information technology.
- Others limit iit to not-for-profit sector



Distribution of different sectors over time.



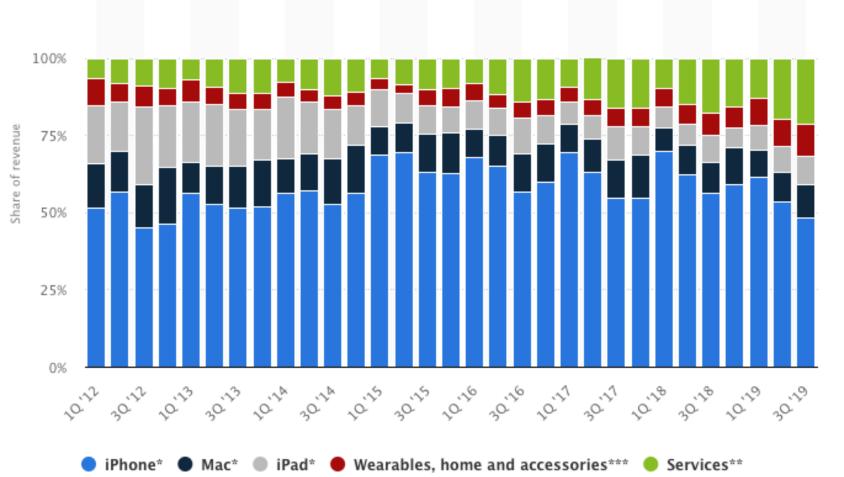
**INDUSTRIES** • An **industry** is a collections of similar companies or of companies conducting similar activities.

- **Top-down** classification: large sectors, split into smaller subsegments
  - sometimes quite arbitrary
- Newcomers to economics can use it to grasp the scope of business activities
- Industry Classification (benchmark)
  - 10 industries
  - 20 supersectors
  - 41 sectors
  - 114 subsectors

#### The organism doesn't care about its classification

Industry	Supersector	Sector	Subsector
0001 Oil & Gas		OF DO CH & Case Deadharan	0533 Exploration & Production
	0500 Oil & Gas	0530 Oil & Gas Producers	0537 Integrated Oil & Gas
		0570 Oil Equipment, Services & Distribution	0573 Oil Equipment & Services
			0577 Pipelines
			0583 Renewable Energy Equipment
		0580 Alternative Energy	0587 Alternative Fuels

INDUSTRIES	Range of SIC Codes	Division
	0100-0999	Agriculture, Forestry and Fishing
	1000-1499	Mining
STANDARD INDUSTRIAL	1500-1799	Construction
CLASSIFICATION	2000-3999	Manufacturing
	4000-4999	Transportation, Communications, Electric, Gas and Sanitary service
	5000-5199	Wholesale Trade
Visit the main page	5200-5999	Retail Trade
	6000-6799	Finance, Insurance and Real Estate
	7000-8999	Services
	9100-9729	Public Administration
	9900-9999	Nonclassifiable
BRUSSEL		



- Apple Primary Industry Code
  - SIC CODE 3571 Electronic Computers
  - NAICS CODE 334111 -Electronic Computer Manufacturing

125%



- Markets are those meeting places where products and services are traded. They are the interfaces between customers and suppliers.
- Its definition is grounded from **bottom-up** 
  - Consumers, suppliers (+ consultants and trade show organizers) drive the definition of markets
  - Gradual and ad-hoc classifications, overlaps, no top-down classification of markets
  - Are there trade fairs, consultants, magazines? Then there is a market
  - Partly driven by marketing strategies of suppliers and industry specialists





OVER TIME...

• ... markets merge

#### – PDA+GSM+iPod+camera+ gaming console = iPhone

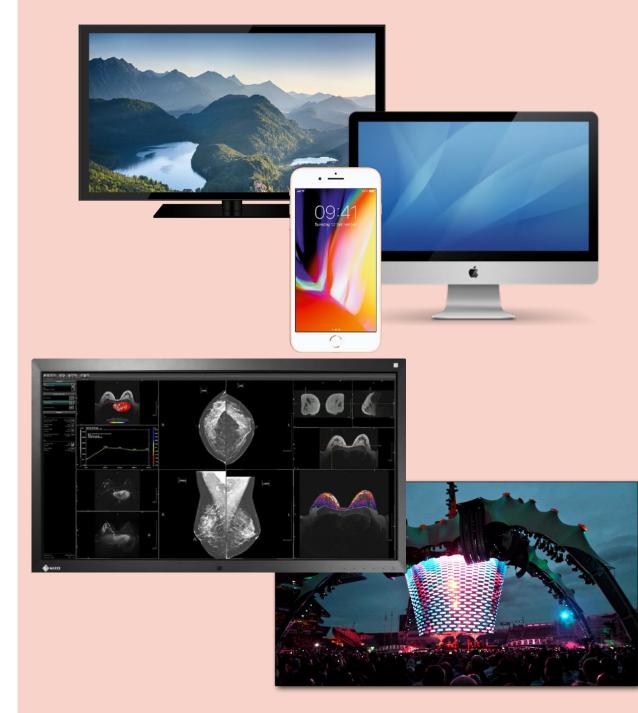
- -> Will these markets disappear as separate entities? On what does it depend?
- ... markets split
  - 'Computers' -> hardware, operating system, software, storage, peripherals, internet...
- ... markets (dis-)appear
  - Analog photography
  - the nucleic acid isolation market (see further)
- ... markets can be encapsulated in others
  - Changes in one overall markets unavoidably impacts encapsulated markets
- Several types of links between markets are possible for supplier
  - Same core competencies, same customers







- Segments = subsets of a wider market (size)
- Niches = smaller and more specialized segment (specialization)
- Example LCD screens
  - Segments: TVs, PCs, mobiles
  - Niches: medical monitors, concert stages







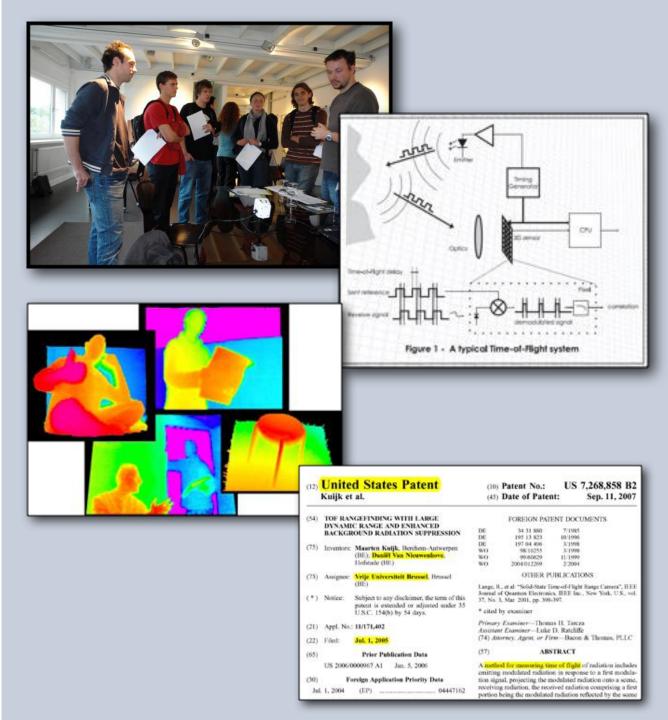
- Horizontal = offering goods and services to multiple groups of customers with common needs; generally broad markets
- Vertical = offering goods and services specific to a group of customers with specialized needs.
- HORIZONTAL & SU VERTICAL
  - Succeeding in Vertical Markets requires a thorough understanding of the sectors; often seasoned professional are required to succeed.
  - Examples
    - Horizontal
      - Washing powder
      - Cars
      - Search engines
      - Dafalgan
    - Vertical
      - Software for film post-production
      - Biotechnology patent lawyers
      - Vision systems for industrial automation
      - Software for cultural centers



#### HORIZONTAL & VERTICAL: OPTRIMA CASE



- VUB spin-off
- Core technology: 3D imaging
- Enormous range of application areas







#### Television



VRIJE

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 DepthSense<sup>™</sup> and OptriCam<sup>™</sup> enables natural interface to TVs based on simple gestures, allowing new and intuitive ways of interacting with your media-centre. A simple hand gesture will change the TV channel, turn up the volume, surf the Internet or flip through the photo or music library.



- You are the controller
- Automobile
  - Optrima NV has licensed its DepthSense <sup>™</sup> 3D CMOS Sensor technology to Melexis NV for adaption of the technology to the automotive market.
- Health-Lifestyle
  - New applications that can help elderly people or less valid patients home, in hospitals or in care centers benefit from "gaming alike rehabilitation and revalidation programs".



- Optrima's DepthSense<sup>™</sup> and OptriCam<sup>™</sup> systems provide reliable 3D data for autonomously guided vehicles, with improved obstacle identification and avoidance, service robots in industrial and in assembly, quality control monitoring, material handling and automation.
- Security
  - By using the OptriCam<sup>™</sup> 3D Time-of-Flight camera a reliable set of depth data becomes available. This increases the robustness and flexibility of many surveillance, inspection, and logistics systems: camera based factory automation, person-counting applications at airports, elevator and door/gate security detection systems.
- The engineers know nothing of these (end) user markets...



OPTRIMA CASE: POTENTIAL VERTICAL MARKET



- The automated milking market.
  - Selling "2757 Industrial Machinery"
  - To "3573 Farming & Fishing"



Table 4.1: Annual expenses: Automatic milking-robot - Manual milking installation

	Investment 1 milking-robot	Investment milking shed technique
Price (in €)	110.000,-	70.000,-
Depreciation	6.5%	6.5%
Interest	5%	5%
Maintenance	4%	3%
Electricity/Water	2%	3%
Total per year (in €)	16.500,-	10.500,-



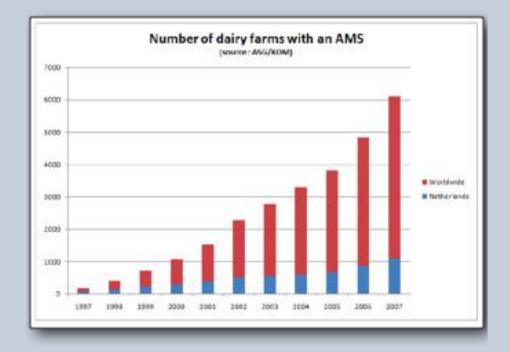
Figure 4.2: An AMS of DeLaval

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		C.		ALC: NO	and a
Bedrijf	Delaval	Invester	Lety	Packo Fullwood	EMS
Robot	VMS	Galaxy R.M.S	Astronaut A3	Merlin	Titan
Boxen per robotarm	1	10f 2	1	-1	2,3,4,5
Hxatie	geleideplaat/mestafichot	nee	nee	geleideplaat	woerbak
	voerbak	and the second sec	and the second	and the second second second	and a second second
Speendetectie	2 lasers	1 laser	1 laser(3 stralen)	1 laser (3 stralen)	1 laser
	CCD camera	camera			geluid
					camera
Uierhoogte maximaal (cm)	80	90	78	78	75
Uierhoogte minimaal (cm)	15-17	32	31,5	35	32
Voorbehandeltechniek	aparte bekrr	aparte beker	borstels	borstels	melkbeker
	water/lucht/pulsatie	watenJucht/pulsatie	water/wrijwen	water/weijwen	water/lucht
Afname-apparatour	afname per kwartier	afname per kwartier	afname per kwartier	afname per lovartier	afname per kwarti
Ferste melkstraal afvoeren	ja	ja	ja	ja	ja
Stimulerende pulsatie	Dee	ju	ja .	nee	ja
Pulsators per uier	2 (Links/Rechts)	2 (Voor/Achter)	4		1
Meting per lowartier	melkhorveelheid	melkhoeweiheid	melkhoeveelheid	melkhoeveelheid	melkhoeveelheid
and the second sec	melkatroom	melkatroom	melkatroom	melkstroom	melkstroom
	geleidbaarbeid.	geleidbaarheid	geleidbaarheid	geleidbaarheid	geleidbaarheid
	kleur	kleur	kleur	kleur	kleur
			cellen (optie)		
Actie naar aanleiding van afwijking	meik scheiden	melk scheiden	melk scheiden	Dee	melk scheiden
Sprayen	gericht	gericht	gericht	niet gericht	niet gericht
Bediening	touchscreen	knoppen	touchscreen	knoppen	touchscreen
Managementprogramma	VMS management	Saturnus	T4C	Posion Crystal	Datamanager
Reinigen uitwendig	beker/laset/vioer	beker en laser	laser	laser	beker
Aantal krachtvoer/toevoegmiddelen	4	3	5	4	4
Ondergroud	rubber	rubber	rubber	traanplaat/rubber	rubber
Energieverbruik (kWh/kg melk)	0,0185	0,018	0,02	0,026	0,027
Waterverbruik (kg/kg melk)	0,309	0,19	0,225	0,129	0,3
Prijs 1 box (curo)	115.000-120.000	110.000-115.000	110.000	306.200	There are a second
Prijs 2 hoxen (euro)	205.000-210.000	160.000-170.000	210.000	201.400	147.000



#### OPTRIMA CASE: VS. VERTICAL...

- The automated milking market.
  - Selling "2757 Industrial Machinery"
  - To "3573 Farming & Fishing"
- Magnitude comparison



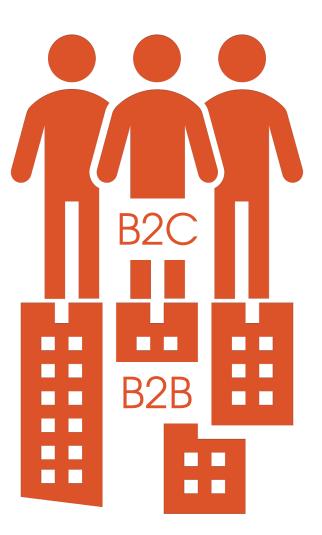


#### Telenet Digital TV heeft 1.056.000 abonnees

	Million-selling game consoles			
telenet 🗉	Platform ¢	Firm +	Released <sup>[‡]</sup> ¢	Units sold \$
digital tv	PlayStation 2	Sony	2000	>155 million
Eind juni 2010 keken 1.056.000 klanten digitale TV		Nintendo	2004	154.01 million
Telenet-kabel. Dat is een stijging van 31% vergeleken jaar.	Game Boy	Nintendo	1989	118.69 million
aa1,	PlayStation	Sony	1994	102.49 million
	Wii	Nintendo	2006	101.52 million
	Xbox 360	Microsoft	2005	84 million
	PlayStation 3	Sony	2006	>83.8 million
	PlayStation Portable	Sony	2004	82 million
	Game Boy Advance	Nintendo	2001	81.51 million







#### B2B = Business-to-Business

#### B2B & B2C Business-to-Consumer

- `B2B market far larger than B2C market
  - Several layers and dimensions of B2B behind each consumer product (see supply chain)
  - Most companies are business to business
- Comparing B2B and B2C: two main differences with implications on marketing strategies and tactics
  - 1. Market structure, segmentation and demand
  - 2. Decision making process



#### B2B & B2C: MARKET SEGMENTATION



- In B2C
  - Psychological, demographical, sociological criteria...
- In B2B
  - More 'sober' criteria
  - Can be linked to clear, concrete, understandable performance criteria

- Example of B2C segmentation criteria
  - Demographic segmentation
    - age, gender, education, religion, occupation, income and marital status.
  - Geographic segmentation.
  - Behavioral segmentation.
    - brand loyalty, awareness, knowledge, social media interaction and purchasing patterns.
  - Psychographic segmentation.
    - personality, lifestyle, values and social class.



B2B & B2C:

DEMAND

**STRUCTURE &** 

- Fewer, larger customers
- Scale and strategic importance of contract for all parties
- Interdependence between buyer and seller
- Long term relationship
  - Close interaction: joint problem analysis, developments; operational integration...
  - Risk of overdependence!
- Often geographic clustering of certain activities
- Derived demand

- Market size determined by end-user market
- Fluctuation of demand
  - Especially for investment goods: close link to economic situation
- International scope of sales
  - Most B2B companies act on international scale
  - US (America), Europe (EMEA), Asia: often different markets, market leaders
- <sup>∩</sup> It's a small world...
  - Each market segment is a village
  - Importance of reputation
  - High customer satisfaction required



B2B VS. B2C: DECISION MAKING IN B2B



- Business buying process of is one of the most rational processes!
- Major impact on marketing!
- More complex, more people involved
- Decision process takes longer
- More formalized
  - Product specifications
  - Services, support, maintenance, insurances,
  - Contracts!
- Role of the industrial buyer
- Decision making process flavored by national cultures

- The Decision making Unit
  - Not necessarily a formal group
  - Range of participants
    - **Users:** often initiate the process, can be anybody in organization
    - Influencers: often technical department, staff
    - Buyers: in larger organizations: dedicated department
    - **Decision makers:** depends on importance of decision
    - Gate keepers: protect decision makers from unwarranted influence of sellers
  - -> Multi-level sales!



B2B: IMPLICATION ON MARKETING

- Especially in B2B clear, rational reasons determine if products are bought
  - B2C adds other types of arguments
  - but rational reasons remain applicable
- It is essential that the entrepreneur knows explicitly why a certain customer should buy from him
  - He must therefore fully understand the logic of the customer
- Entrepreneurs must consider things from the perspective of their customer
- Tools to formalize this:
  - performance criteria (see later)
  - value proposition (see later)



#### BUSINESS ECOSYSTEMS Sectors, industries, & markets



Supply chains & value chains

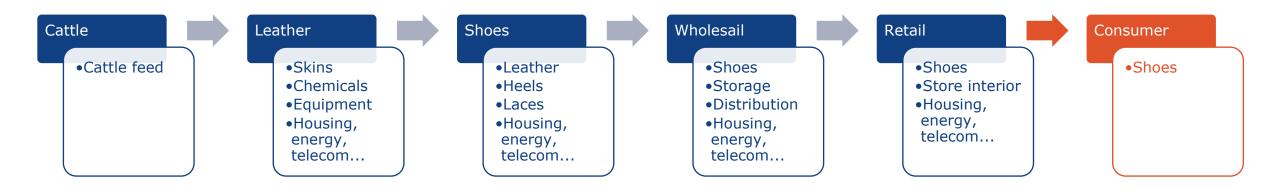
Standards

Network effects & economies of scale

Business ecosystem actors

**Regional clusters** 





### "

A supply chain is a network between a company and its suppliers to produce and distribute a specific product to the final buyer. This network includes different activities, people, entities, information, and resources. The supply chain also represents the steps it takes to get the product or service from its original state to the customer.

### IJ



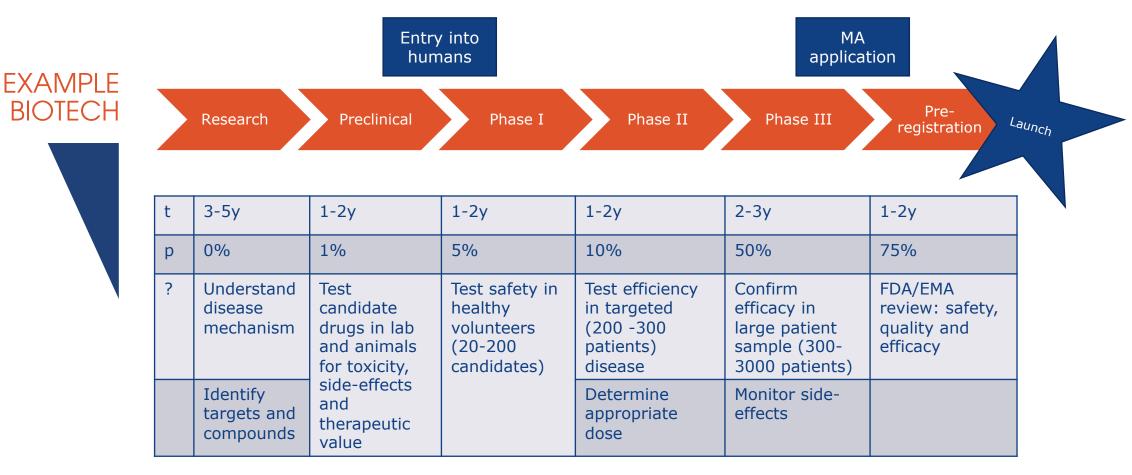
#### **SUPPLY CHAIN**

- Many steps are taken before an end user need is fulfilled
- Your contribution is only small part of the whole picture
- Supply chains: 'the sequence of events' in this industry/market
  - How step by step the product is built and marketed
  - Value increases as value is added by players
- Can be extraordinarily complex or very straightforward
- Different roles are possible, choice impacts many aspects
  - Competitive position
  - Capital needs
  - Minimum size
  - Scalability
- Supply chains are crucial to understand what it exactly is that you do as a company
- -> Do you see the whole picture?



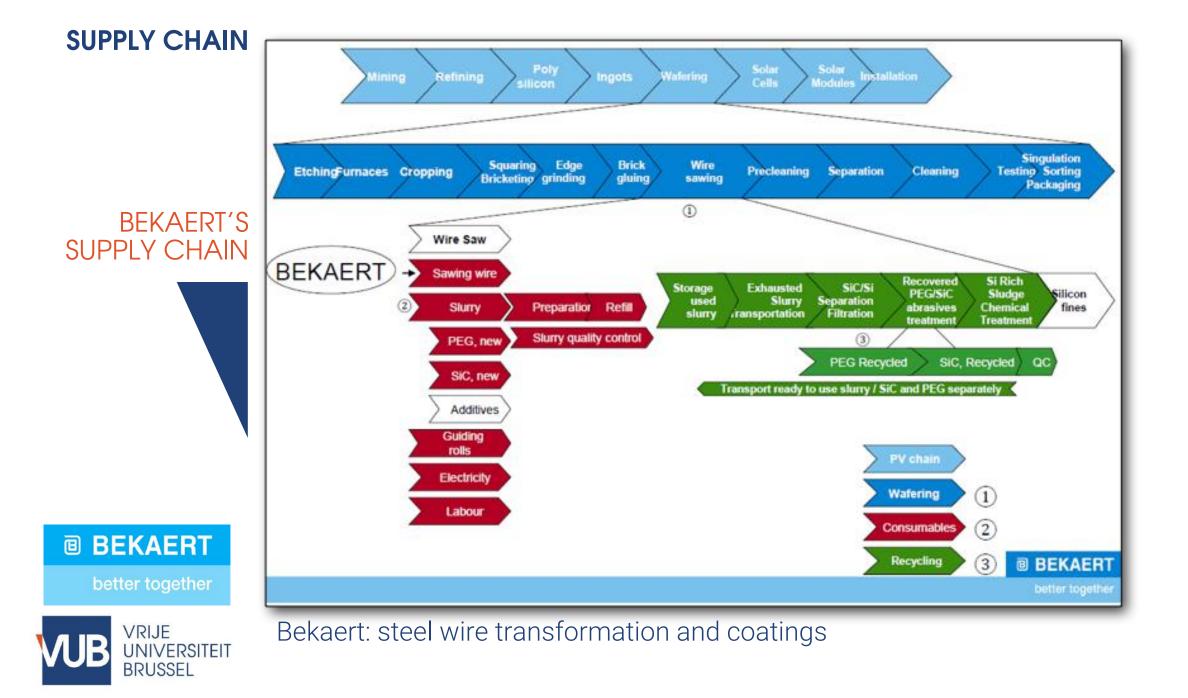


#### **SUPPLY CHAIN**





Drug development phases



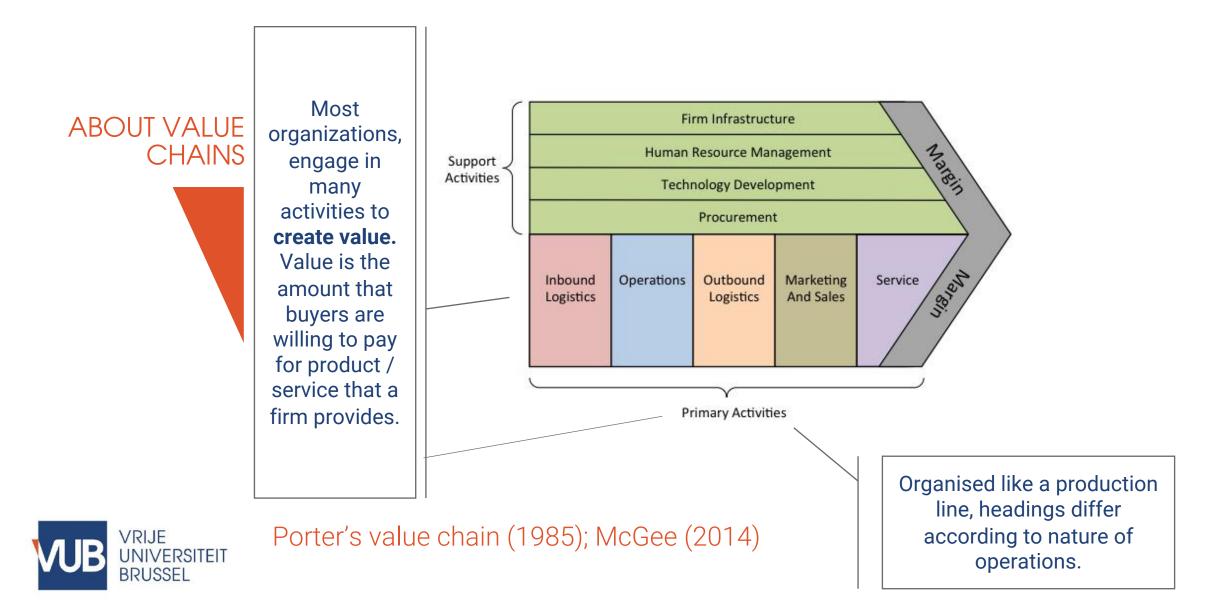
## "

The activities that a firm performs become part of the value added produced from a raw material to its ultimate consumption. Along the way, many different firms or businesses have their own activities along the supply chain. Thus, each firm has its own value chain.

# ]]



## **VALUE CHAIN**



## VALUE CHAIN Inbound logistics

- Activities associated with receiving, storing, and disseminating rights to the product, such as material handling, warehousing, stock management, and so on.
- Operations
  - All of the activities required to transform inputs into outputs and the critical functions which add value, such as machining, packaging, assembly, service, testing, and so on
- Outbound logistics
  - All of the activities required to collect, store, and physically distribute the output. This activity can prove to be extremely important both ingenerating value and in improving differentiation, as in many industries control over distribution strategies is proving to be a major source of competitive advantage – especially as it is realized that up to 50% of the value created in many industry chains occurs close to the ultimate buyer
- Marketing and sales
  - Activities associated with informing potential buyers about the firm's products and services, and inducing them to do so by personal selling, advertising and promotion, and so on
- Service
- The means of enhancing the physical product features through after-sales service, installation, repair, and so on.







## **VALUE CHAIN**

## Procurement

• This concerns the acquisition of inputs or resources. Although, technically this is the responsibility of the purchasing department, almost everyone in the firm is responsible for purchasing something. While the cost of procurement itself is relatively low, the impact can be very high.

# SECONDARY Human

- Human resource management
  - This consists of all activities involved in recruiting, hiring and training, developing, rewarding, and sanctioning the people in the organization
- Technology development
  - This is concerned with the equipment, hardware, software, technical skills, and so
    on, used by the firm in transforming inputs to outputs. Some such skills can be
    classified as scientific, while others such as food preparation in a restaurant are
    "artistic." Such skills are not always recognized. They may also support limited
    activities of the business, such as accounting, order procurement, and so on, and in
    this sense may be likened to the value added component of the experience effect.

## Firm infrastructure

• This consists of the many activities, including general management, planning, finance, legal, external affairs, and so on, which support the operational aspect of the value chain. This maybe self-contained in the case of an undiversified firm or divided between the parent and the firm's constituent business units.

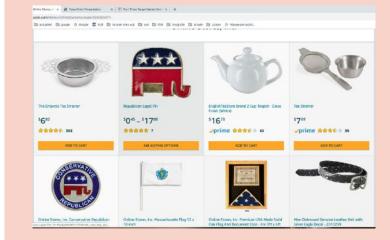


## **SUPPLY CHAIN**

### THE LAST STEPS IN THE SUPPLY CHAIN



- Distribution and marketing are a substantial challenges, especially in consumer markets
  - Brand name value, existing retail network
  - Internet is a game-changer: see Amazon, Netflix, Facebook, Google
- In business markets approaches vary strongly
  - Internet, regional offices, distributors, specialized partners,...





IT'S THE OVERALL CUSTOMER EXPERIENCE THAT COUNTS:



- E-book reader and e-books
- HD-DVD TV's/players and HD programs & DVD's
- OS and Software
- Game console & games
- Consultancy, support, training, maintenance, developer community...
- Customization, adaption to local language
- Your offering may depend on complementary technologies (e.g. digital photography and data storage, internet, printers...)





EXAMPLE

BOOKS

**USECASE E-**

## Use Case

- A use case is a software and system engineering term that describes how a user uses a system to accomplish a particular goal.
- (www.techopedia.com)

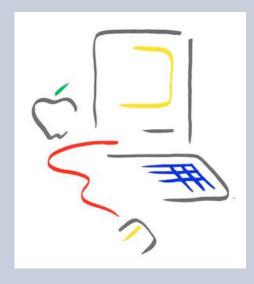
## For airplane maintenance

- 'He pulls out his e-book'.
- 'Which contains all the documentation for the Boeing 737 e'
- 'All automatically downloaded each night'
- 'There is a hyperlink in the text' .
- 'To a knowledge base where actual experiences are tracked'
- 'Clicking on it'





- Apple strategy: maintain tight control over hardware, software and the services they access
  - First Mac only opened with special screwdriver, no expansion slots
- Unsuccessful strategy for 30 years
  - Apple could not beat the power of modularity and scale
  - Intel / Microsoft windows / PC manufacturers / software / add-ons





Dow Jones Apple vs. Microsoft, Dell, Intel (1984-1997)

## EXAMPLE APPLE





## this integral control has become a major asset in recent times

- iPod, iPhone, iPad
  - designing and manufacturing devices
  - operating systems
  - application software
  - developer tools, relations
  - internet application
  - content provision
  - marketing, brand name
  - 'vertical integration'
- it is the right approach for the digital entertainment age
  - Jobs wanted to make complex devices like computers and smartphones into truly mass-product products
  - for that he needed to control all aspects of the customer experience
- 'Apple is the only company that controls the whole widget. it turns out that this is Apple's greatest strategic advantage'



## EXAMPLE APPLE

Inside

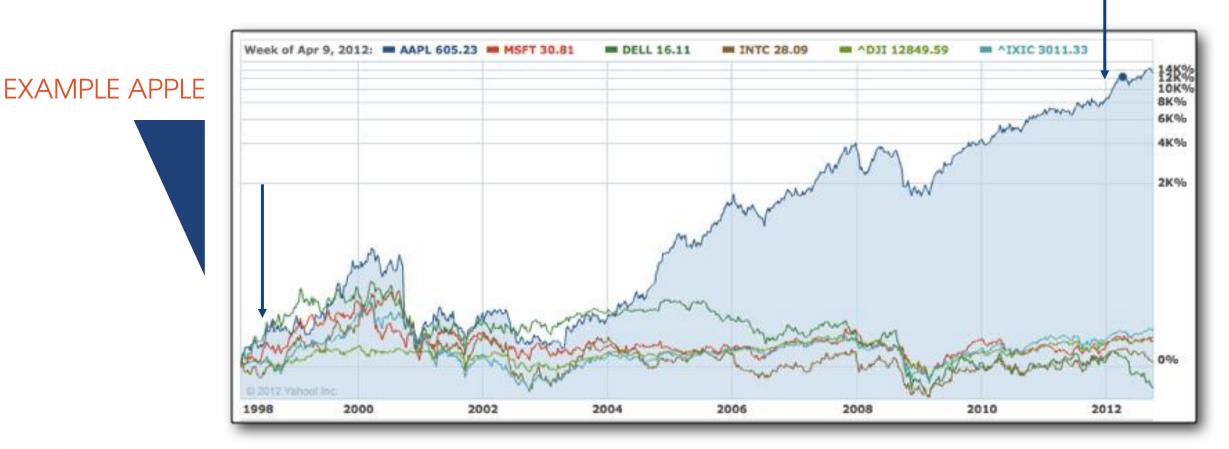
Steve's Brain

Leander Kahne

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VUB VRIJE UNIVERSITEIT BRUSSEL Apple, the sequel... (1998 – 2012)

	XBOX					Free. XBOX LIVE. My Account   Join Now   Sign In		
KAMPLE X-BOX	Xbox 360 + Accessories         Kine           Home > Developers > Xbox         Entertain of the second		Games	Community	My Xbox	Support	Search All	٩
				Developer Pro Microsoft has programs and available for o wish to develo Xbox LIVE ga LIVE Arcade o retail titles, ga games for Wi more.	a number d initiatives developers op content a imercards, games, Xbo ames for PC	who around Xbox ox 360 Cs,		



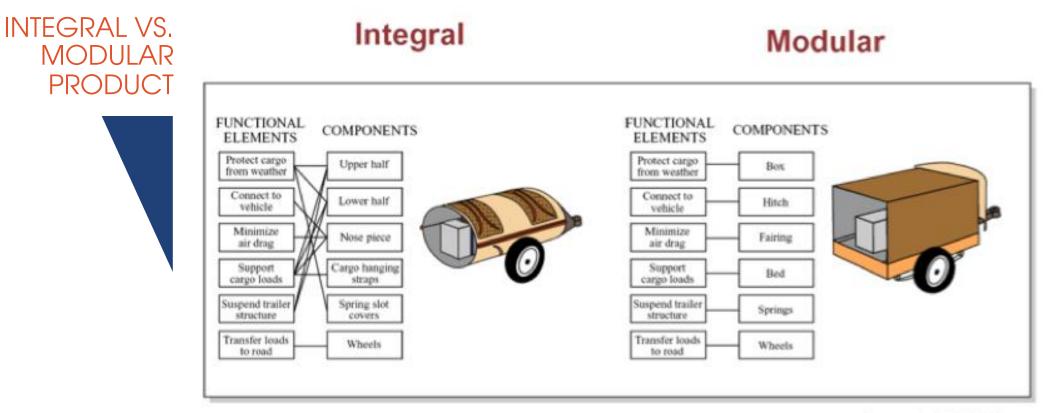


Image by MIT OCW.



Product architecture



#### **LCD Market Supply Chain** DISPLAYSCARC ARMINO CRICK COM Wafer Photo Mask Foundry CCFL **PVA** LGP TAC Film /LED Frame Packaging PCB **Color Resist** Testing Film FPC Color Filter **Back Light Unit** Polarizer + Glass **Driver IC** Substrate **FPD Makers** Chemicals Manufacturing Power Supply Equipments Large Area LCD Small & Medium LCD LCD TV Notebook PC LCD Monitor NAVI/Car TV DSC. MP3 PDA Brand Player Brand Brand ODM/OEM ODM/OEM ODM/OEM **Mobile Phone** Distribution Channel / Retail Channel / Direct Sales Channels / End User Behavior DisplaySearch All Rights Preserved. Reproduction & Distribution Prohibited Without DisplaySearch Permission 16



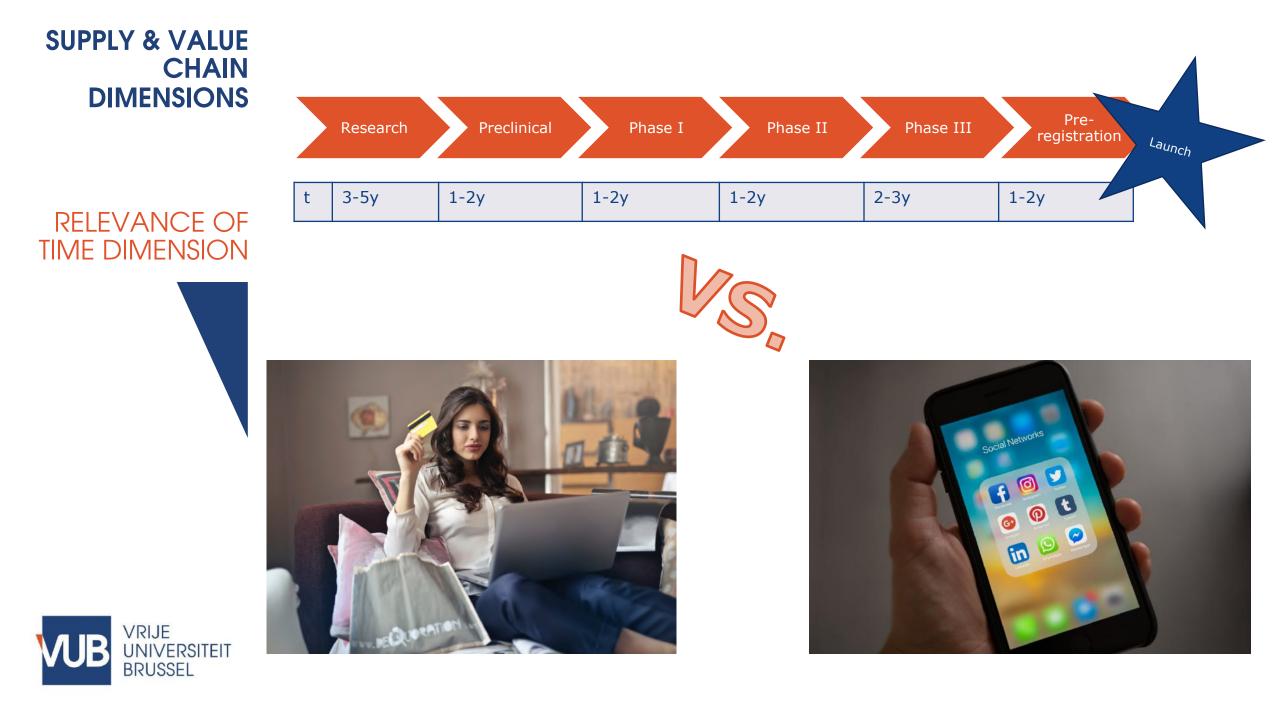






- What changes...
  - Distribution
  - Printing, post-press
  - Prepress
- What remains (+/-) the same...
  - Layout
  - Content creation
  - Brand owner
- The new supply chain
  - Reader device
  - Telecom network
  - Online store
  - Prepare for posting
- The real questions for newspaper publishers: will they still make money?
  - At what price can they sell a digital newspaper?
  - What commission will they need to give for 'distribution', and to who?
- One of the biggest battles on e-books / e-newspapers (and music, video, television) are the relations between content owners/publishers and device/service suppliers...
- VRIJE UNIVERSITEIT BRUSSEL
- Who owns the billing system, commissions

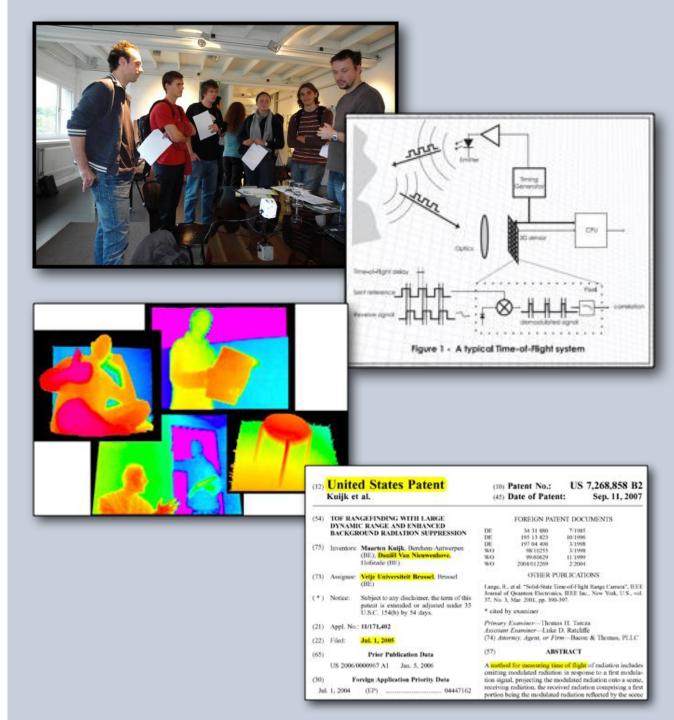
## SUPPLY CHAINS CAN COLLIDE



## SUPPLY CHAINS: OPTRIMA CASE



- VUB spin-off
- Core technology: 3D imaging
- Enormous range of application areas





## SUPPLY CHAINS: OPTRIMA CASE





#### Sensors

DepthSense<sup>™</sup> is a proprietary and patented, native CMOS imager technology providing robust operation in a wide variety of environments, state-of-the art sensitivity and depth resolution, and optimal system performance. Optrima 3D Imaging Time-of-Flight CMOS sensors provide a direct way for acquiring 3D information of objects enabling new applications such as gesture recognition.



#### Modules

Camera Modules are low-cost, real-time 3D components designed for further integration into your products. Reference designs are available for implementation guidance. Please request more information for OEM agreements at info@optrima.com.



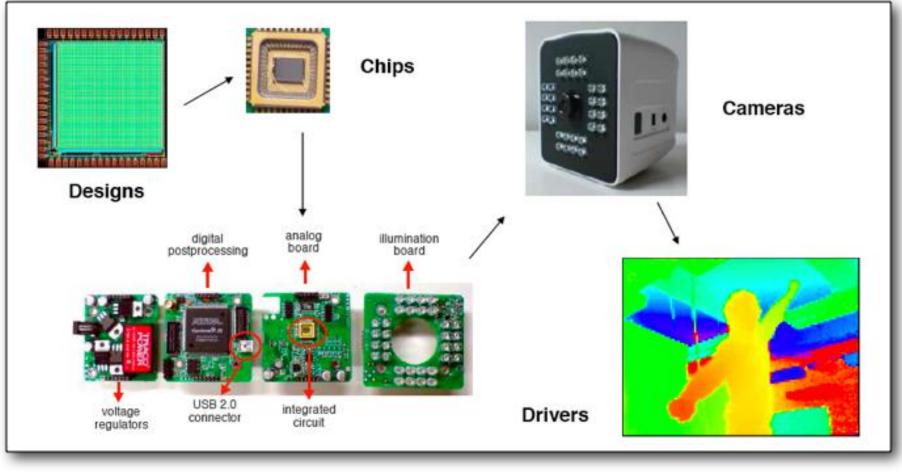
#### Cameras

OptriCam<sup>™</sup> is a family of 3D Time-of-Flight Camera Systems based on DepthSense<sup>™</sup> Sensor and technologies. 3D Cameras are used in a variety of applications from Consumer electronics.



## The Optrima supply chain 1.0.

SUPPLY CHAINS: OPTRIMA CASE



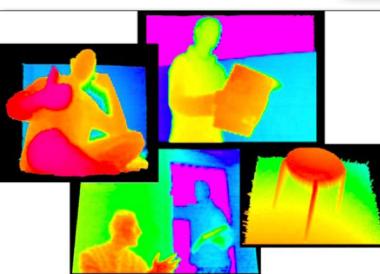


The Optrima supply chain 1.0.



#### SUPPLY & VALUE CHAIN DIMENSIONS What is next in Optrima's supply chain?

## SUPPLY CHAINS: OPTRIMA CASE







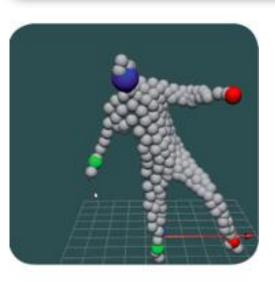
#### 3D Gesture Recognition Platform for Game and Application Developers

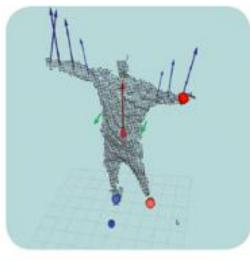
Softkinetic iisu is a complete development and deployment gesture recognition platform for creating innovative Interactive Digital Entertainment, Serious Games and Consumer Electronics applications. iisu is compatible with all 3D depth sensing cameras and allows application developers to build natural, immersive, transparent and intuitive interfaces for video games, PC applications, home media center control, interactive marketing applications, fitness solutions or industrial simulation environments.



Corporate Headquarters

Softkinetic S.A. 24 Avenue L. Mommaerts Brussels B-1140 Belgium







Gesture analysis



Scene calibration, classification & filtering

## SUPPLY CHAINS: OPTRIMA CASE





The need for gesture recognition.

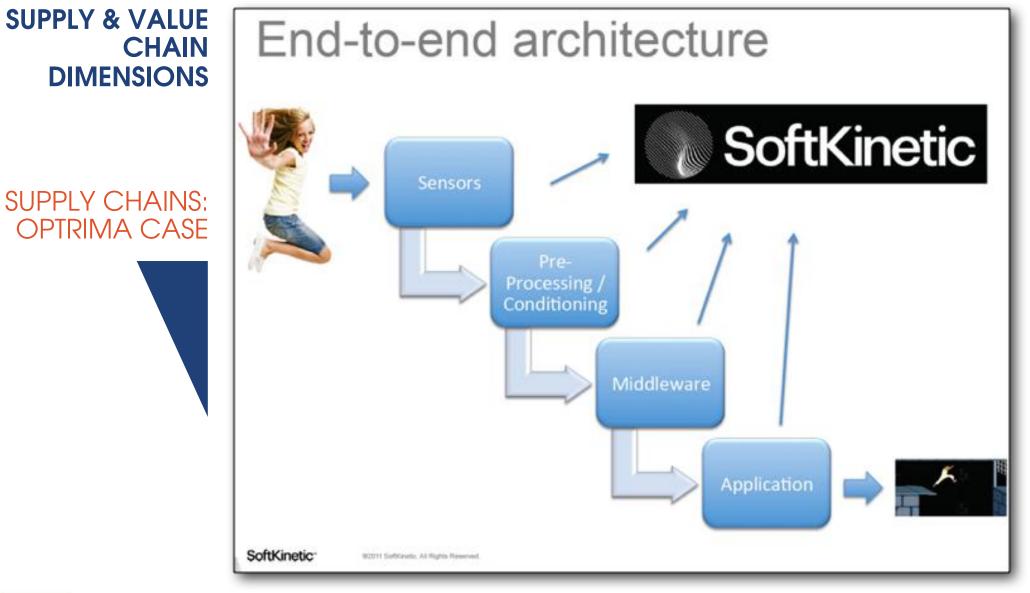
SUPPLY CHAINS: OPTRIMA CASE

# Merging with SoftKinetic

- SoftKinetic: iisu<sup>™</sup> (Interface-is-U)
  - Strong middleware
  - Known in the market
- Optrima
  - Strong 3D camera technology
- Together → unique position with whole stack
- Branding
  - KISS (Keep it Stupid Simple)
    - → SoftKinetic will do!









Merging with Softkinetic.

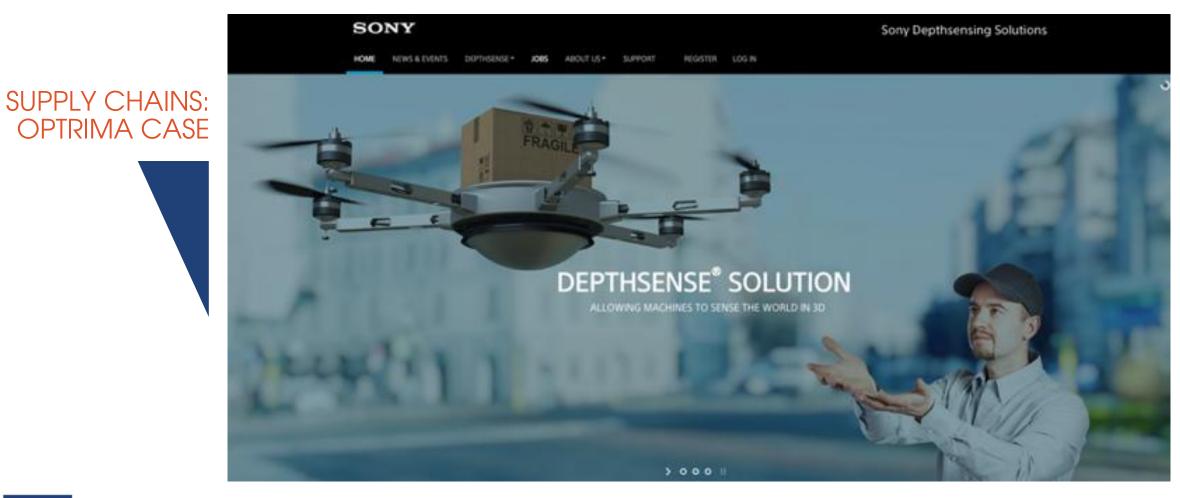
# Breaking news (2015)

## SUPPLY CHAINS: OPTRIMA CASE



- Sony Acquires Belgian Innovator of Range Image Sensor Technology, Softkinetic Systems S.A., in its Push Toward Next-Generation Range Image Sensors and Solutions
- Tokyo, Japan Sony Corporation is announcing that it has completed the acquisition of Softkinetic Systems S.A., after reaching an agreement with the company and its major shareholders. With this acquisition, Softkinetic - which possesses time-of-flight ("ToF") range image sensor technology, as well as related systems and software - has become a wholly-owned subsidiary of Sony.
- Sony will focus on combining Softkinetic's ToF range image sensor technology expertise with its own technologies with the aim of developing the next generation of range image sensors and solutions, not only in the field of imaging, but for broader sensing-related applications as well.





VRIJE UNIVERSITEIT BRUSSEL Softkinetic... Sony Depthsensing Solution

SUPPLY CHAINS: OPTRIMA CASE Opportunities for using 3D sensing technology are limited only by imagination.

We provide the essential building blocks of this innovative technology: time-of-flight Depthsense<sup>®</sup> sensors used in cameras and modules, and advanced Depthsense<sup>®</sup> software libraries.

We enable innovative businesses to bring depth-sensing solutions to market and make them part of everyday life.





Horizontal vs. Vertical markets...

BUSINESS ECOSYSTEMS Sectors, industries, & markets Supply chains & value chains Standards

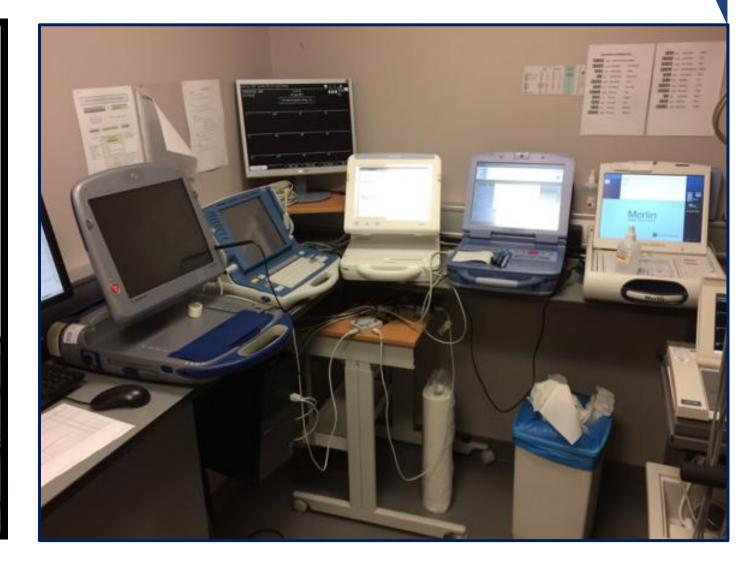
Network effects & economies of scale Business ecosystem actors

Regional clusters

# 1,00,000,00,00,000

Total Business crosses Rs. One Lakh Crore

Thank you, each one of our 15 million customers.



# "

A standard is (a limited set of) common way(s) to do something or to approach/solve a problem.

- A common way of doing something
  - Can be achieved
    - bottom-up or top-down
    - unanimously or not
  - It assures not everybody does it his/her own way
- Standards can be...
  - Part of society, very formal and entrenched
    - driving on right hand side, GSM, internet...
  - Purely technical
    - form factors for screws
  - Very long lasting or very transient
    - QWERTY/AZERTY
  - Governed
    - Europe= GSM standard, US: competing technologies

- Standards are a key dynamic in business ecosystems:
  - The advent of a standard is part of the maturation process of an industry (see Industry Life Cycles)
  - Standards often generate their own ecosystems and vice-versa
  - Two or more competing standards...
  - Standards can create opportunities for niche players
  - Standards are reviewed and updated on a regular basis.



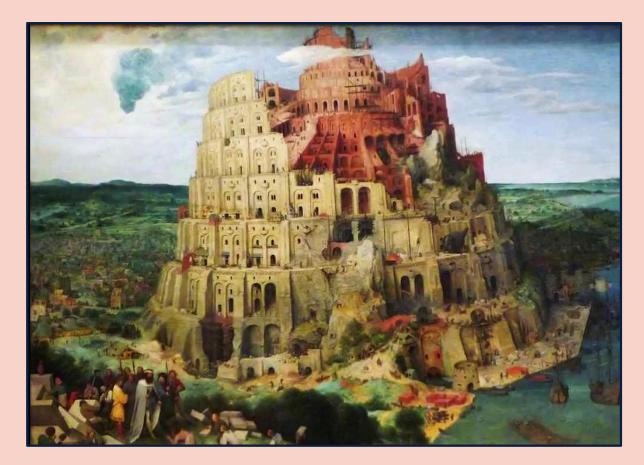




STANDARDS?

WHY

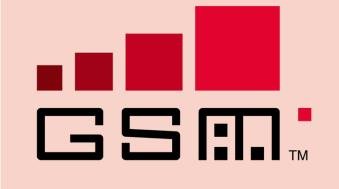
- Standards facilitate
  - Manufacturers know what is expected from them
    - To build a GSM telephone
    - To use the electricity grid
    - To write software for the internet
  - Ease of communication between actors
    - "5 liters of paint, RAL 1003"
  - Compatibility between users
    - PDF
- Society and economy needs standards
  - Allows products and people to work together and be interchangeable
  - Provide assurance that a product delivers a certain performance
  - Provide the tools (symbols, terminology) for designers, manufacturers and users to communicate.





**PDF** 



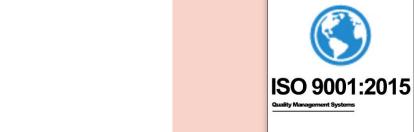


STANDARD Version 9001:2015





- 1. Official, public standards
- 2. De-facto standards
- 3. Dominant designs
- 4. # parallel standards
- 5. Quality standards







- 1. Legislator, **government** agencies, military
- 2. National, regional, international, and sectoral **standardization bodies** 
  - International Organization for Standardization (ISO)
  - European Telecommunications Standards Institute
  - International Telecommunication Union
  - World Wide Web Consortium
  - Universal Postal Union
  - American Petroleum Institute
  - DIN, ASA...
- 3. Sometimes standards emanate from **groups of companies** 
  - USB: Compaq, DEC, IBM, Intel, Microsoft, NEC and Nortel.
  - Audio CD: Philips + Sony
- 4. Vast **battles** of influence and market share (especially in emerging industries) can introduce standards
  - Usually connected to de facto standards
  - Microsoft Windows vs. Apple Macintos

## WHO SETS STANDARDS?

SOME STANDARDS BATTLES

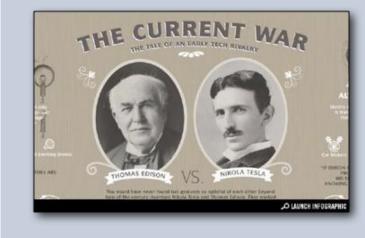
- Electric power
  - DC (edison) vs AC (westinghouse)
- Roads

- westinghouse)
- Width, side of the road, signage
- Color television
  - Mechanical (CBS) vs electronic (RCA)
- Air travel
  - Door on front left, jetways/airbridges, taxi ways
- Video cassettes
  - Betamax (sony) vs VHS (matsushita+)

- Cellphones(1)
  - Several co-existing standards
  - TDMA (ericsson/AT&T) vs CDMA (qualcomm) vs GSM (EU) vs PHS
- Personal computers
  - Microsoft windows vs mac OS
- 56k modems
  - K56flex (rockwell/lucent) vs x2 (US robotics/3com) vs v.90
- Smartphones
  - Iphone, windows, google



- DC
  - During the initial years of electricity distribution, direct current was the standard for the USA
  - Edison did not want to lose his patent royalties.
  - Direct current worked well with incandescent lamps that were the principal load of the day, and with motors.
  - Direct-current systems could be directly used with storage batteries, providing valuable load-leveling and backup power during interruptions of generator operation.
  - Edison invented a meter to allow customers to be billed for energy proportional to consumption, but it only worked with direct current.
  - From his work with rotary magnetic fields, Tesla devised a system for generation, transmission, and use of AC power.
  - He partnered with George Westinghouse to commercialize this system. Westinghouse had previously bought the rights to Tesla's patents
  - EC is technically superior in many aspects (easier to transport).



# Rivalry between Edison & Tesla

Edison was a brute-force experimenter, but was no mathematician.

AC cannot be understood or exploited without a substantial understanding of mathematics which Tesla possessed.

Tesla had worked for Edison but was undervalued

Bad feelings were exacerbated because Tesla had been cheated by Edison of promised compensation for his work.







WHO SETS

AC VS DC

BATTLE

**STANDARDS?** 

 Edison carried out a campaign to discourage the use of alternating current

- spreading disinformation on fatal AC accidents
- lobbying against the use of AC
- He directed his technicians to preside over several AC-driven killings of animals, including Topsy, a Coney Island circus elephant
- He tried to popularize the term for being electrocuted as being "Westinghoused".
- Harold P. Brown, who was being secretly paid by Edison, built the first electric chair for the state of New York to promote the idea that alternating current was deadlier than DC.
- When the chair was first used the technicians misjudged the voltage needed to kill the prisoner. The first jolt of electricity was not enough to kill, and left him badly injured.
- Areporter described it as "an awful spectacle, far worse than hanging."





WHO SETS

AC VS DC

BATTLE

**STANDARDS?** 

- In 1890, the Niagara Falls Power Company analyzed proposals to harness Niagara Falls to generate electricity. They preferred electricity, but they couldn't decide which method would be best overall.
- The NFPC was finally convinced to award the contract to Westinghouse. Power was to be generated and transmitted as alternating current.
- To appease the interests of GE, they were awarded the contract to construct the transmission lines using the Tesla patents.
- The successful Niagara Falls system was a turning point in the acceptance of alternating current. AC replaced DC for central station power generation and power distribution, enormously extending the range and improving the safety and efficiency of power distribution.



Eventually, GE began manufacture of AC machines.



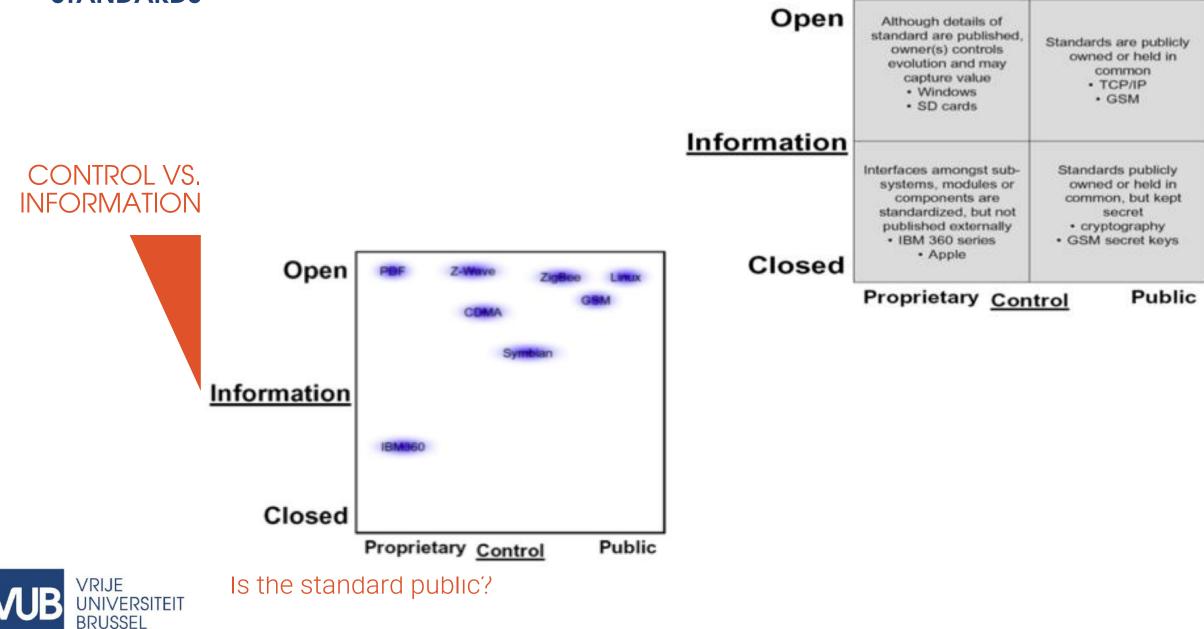
# 'Quadtree compression' vs. CCITT Group = Mobitex vs GSM SMS IV

- Invented @ VUB for SoftCore
- Format to compress scanned pages
- Arguably better technology
  - Faster compression, better visualization
- versus the absolute standard
  - The way fax machines compress images
  - Software libraries available at low cost
  - And that for a key element in the perception of customers: long term accessibility of documents...
    - What if SoftCore goes bankrupt? Will I be able to view my documents?
  - Lots of efforts to convince users, implicit Dov 'negative point'
  - Finally we dropped the technology

- Better technology
  - Packed switched
  - Much more reliable
    - In theory: depends on coverage!
- Standard: GSM
  - At that time coming up at full speed
  - Massive investments
    - Main partners of RAM redirect funds to GSM
- Volume volume volume!
  - Try to order 10.000 modems with a manufacturer if GSM operators order 10 million...
  - Impossible to match coverage
- <sup>t</sup> Downward spiral
  - Mobitex networks close...
  - Customers loose confidence
  - Best employees leave
- Only alternative: survive in niche market



#### MY EXPERIENCE WITH STANDARDS

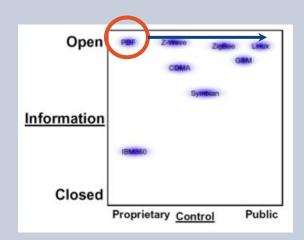


CONTROL VS. INFORMATION EXAMPLE: ADOBE



- Adobe twice decided to make architectural information openly available
  - Postscript
  - PDF
- In both cases they became dominant designs
- It is quite the inverse of protection of intellectual property!
- They succeeded because no major competitor arose to grab market share
- Adobe is generally respected as serious business partner

# Adobe



"PDF is now a formal open standard known as ISO 32000, maintained by the international organization for standardization"





#### WHICH PRODUCTS ARE LEAST STANDARDIZED?







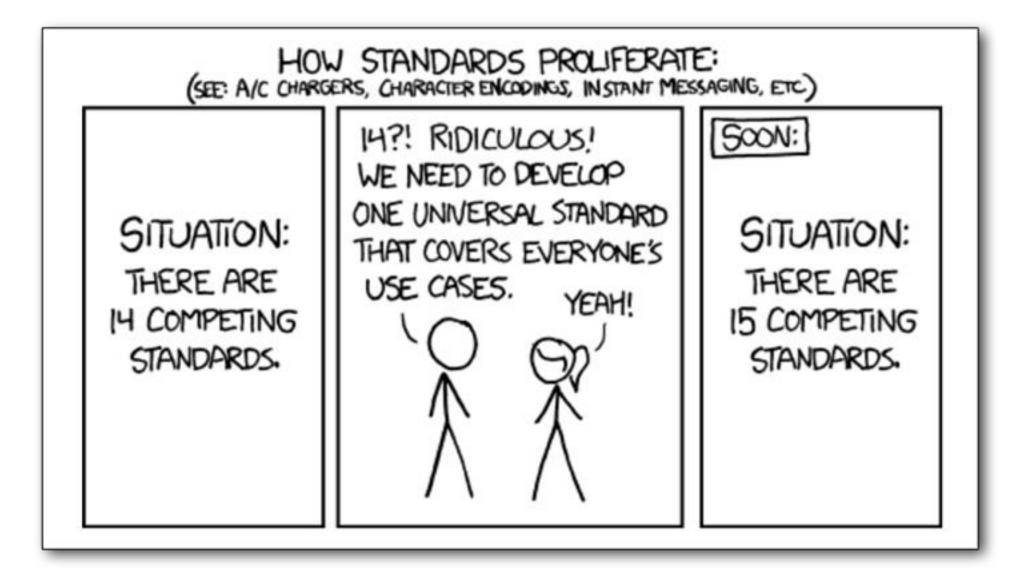
Standards at the expense of performance optimization, uniqueness, personality...

STANDARDS VS. MODULARITY



- Between modules in the supply chain there always are interfaces
  - Harddisk and processor
  - Between trainwagons, between rain and rails
  - Ipod and iTunes
  - ...
- Almost always these interfaces are standardized
  - 'Mais il y a la manière'
  - How widely applicable?
    - inhouse-only, subset of industry, industry-wide...
  - How are these defined?
    - In consensus, by a leader, after a war





#### STANDARDS AND NETWORK EFFECTS

WHAT TRIGGERS STANDARDS BATTLES, AND WHAT ARE THE OUTCOMES?



 Are two (or more) businesses or business ecosystems vying for dominance?



How important are <u>network</u> <u>effects</u>?

Tipping

- "fight to death"
- Truce
  - Convergence
  - Comprise
- Two (or more)
  - No tipping
  - Duopoly or oligopoly

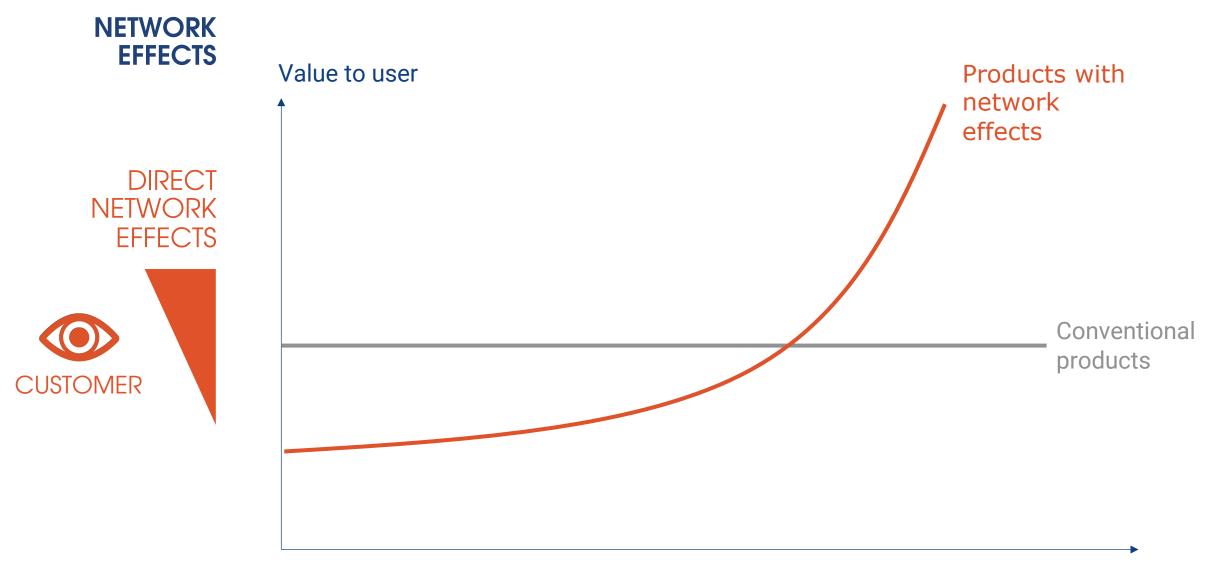


BUSINESS ECOSYSTEMS Sectors, industries, & markets Supply chains & value chains Standards

Network effects & economies of scale

Business ecosystem actors

**Regional clusters** 



Actual (or anticipated) number of users



Products with network effects.







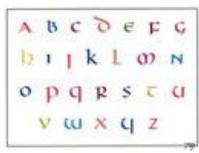
















DIRECT

NETWORK

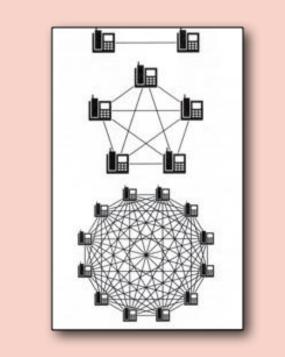
EFFECTS

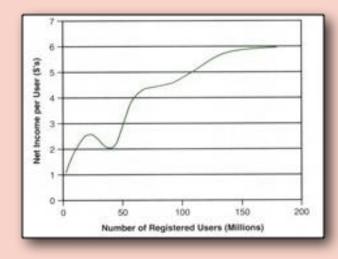
# I derive value from others using the product

- Metcalfe's law
  - The value of a network goes up as the square of the number of users
    - 10 users => \$100; 100 users => \$10.000
  - -> Value of product increases with (anticipated) number of users
- Apply to technologies where interaction or compatibility are important
  - Communication: phones, e-mail, internet, PDF, Facebook

# Network Effects and monopolies and standards

- Strong network effects lead to monopolies (facebook, MS office) or standards (phones, fax, email, www...)
- Central argumentation by Bell Telephone to receiving monopoly on US telephone services. In 1908 there were over 4000 local and regional telephone exchanges.



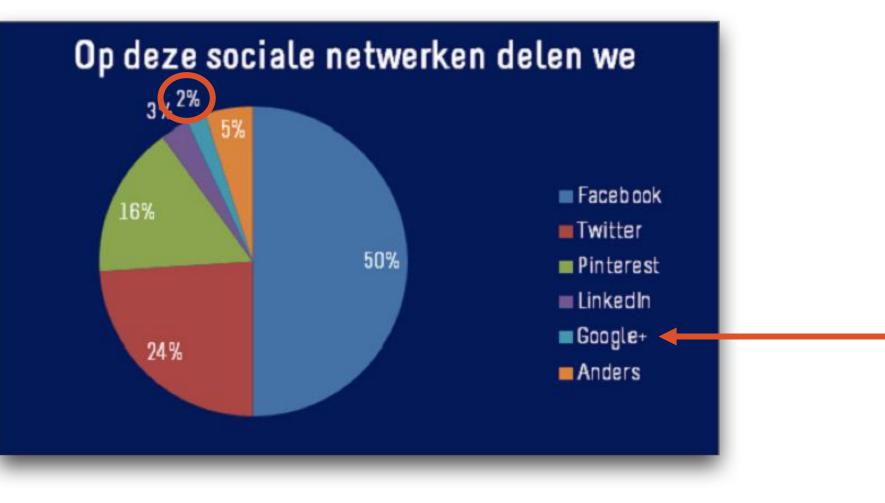




**CUSTOMER** 

#### **NETWORK EFFECTS** Nobody beats network effects...







"

# Do products with negative (direct) network effects exist?



NEGATIVE (DIRECT) NETWORK EFFECTS

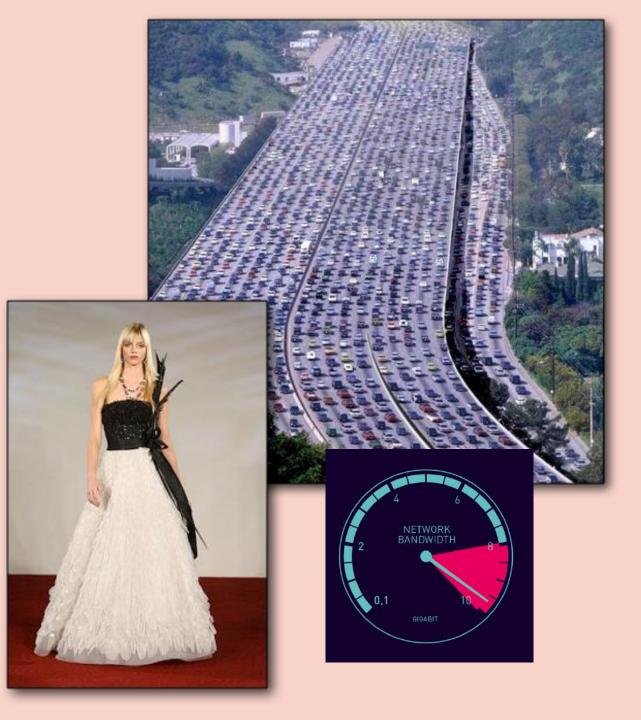
VRIJE UNIVERSITEIT

BRUSSEL



 The n+1 person decreases the value of a network if additional resources are not provided.

- Usually related to
  - Limits to resources
  - Limits to capacity
  - The connection that overloads the freeway, competition for bandwidth
  - Status goods



#### NETWORK EFFECTS

INDIRECT NETWORK EFFECTS



- Indirect, lagged effects
- Supply of complementary goods and services (by third parties and by company) develops only if there is sufficient installed base
- Complementary products
  - Software for OS
  - Games for console
  - VHS movies
- Critical mass, economies of scale
  - Local service offering, 24h support, language support...
- Apply more often than direct effects, but are less severe



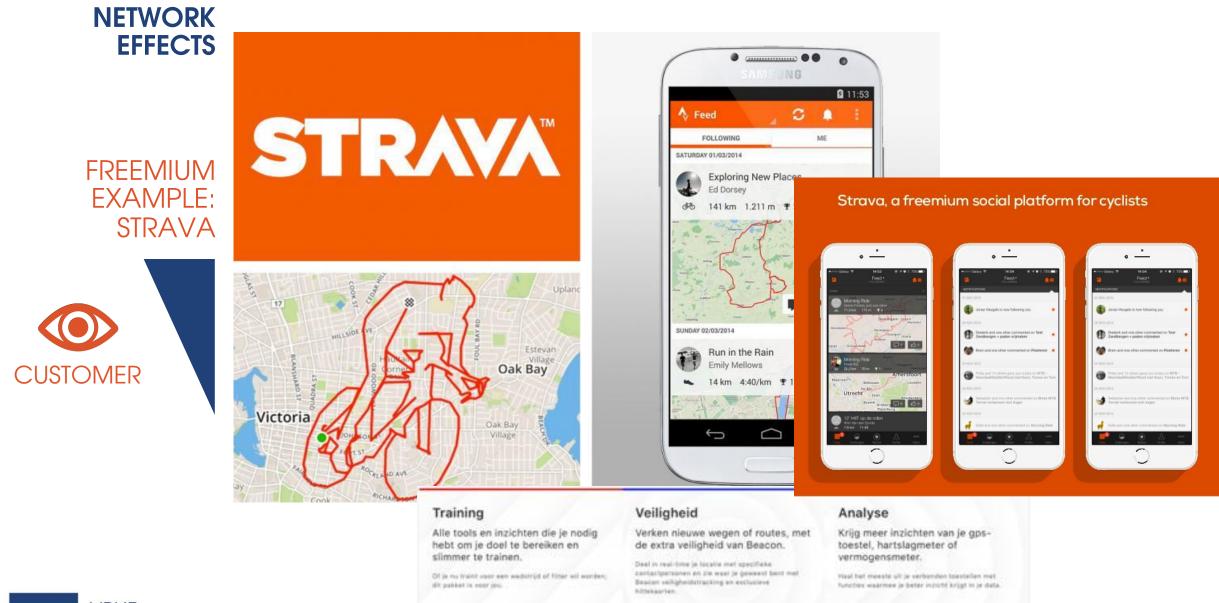
#### NETWORK EFFECTS

TWO-SIDED NETWORK EFFECTS



- Economic platforms having two distinct user groups that provide each other with network benefits.
  - Credit cards (cardholders and merchants)
  - Operating systems (end-users and developers)
  - Travel reservation services (travelers and airlines)
  - Yellow pages (advertisers and consumers)
  - Video game consoles (gamers and game developers)
  - eBay
- Particularly useful for analyzing the chicken-and-egg problem of standards battles,
  - See competition between VHS and Beta.
- Useful in explaining many free pricing or "freemium" strategies where one user group gets free use of the platform in order to attract the other user group.
  - Connected to business model (see later)





✓ Genelleptentd Verwähren ≤ 2,00/mvd\*.

- Openingteend Verwideren # 2,00/mind\*

General Verableren # 2,00/mmd\*

VUB VRIJE UNIVERSITEIT BRUSSEL

#### LOCK-IN & SWITCHING COSTS

- Switching Costs are the costs associated to a switch. These can be orders of magnitude larger than costs of a new product.
- The resilience of a standard depends a/o on the Switching Costs.
  - Google search to Bing; Ford to Volkswagen: no switching cost
  - The total cost of installing an ERP system is up to eleven times greater than the purchase price of the software
    - infrastructure upgrades, consultants, retraining programs...
  - Change side of the road on which you're driving...
- Switching Costs can be so large that switching is virtually unthinkable: 'lock-in'
- Types of lock-in
  - Contractual commitment
  - Durable equipment and aftermarkets
  - Brand-specific training
  - Information and databases
  - Specialized suppliers
  - Search costs



CUSTOMER

• Loyalty programs

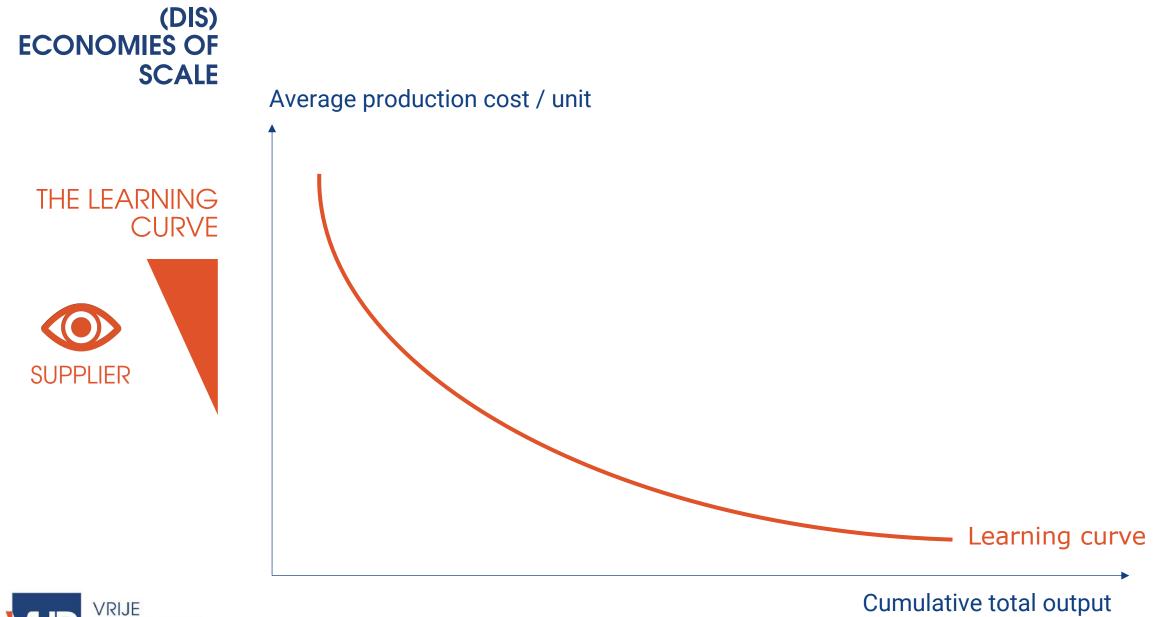
(DIS) ECONOMIES OF SCALE

#### ECONOMIES OF SCALE



- Economies of scale = cost advantages due to expansion.
- Factors that cause cost per unit to fall as output increases:
  - Operations: size of a facility and usage levels of other inputs increase.
  - Purchasing: bulk buying of materials through long-term contracts
  - Managerial: increasing the specialization of managers
  - Financial: lower-interest charges when borrowing from banks access to greater range of financial instruments
  - Marketing: spreading cost of advertising over greater range of outputs, volume buying
  - Technological: taking advantage of returns to scale in production; R&D Department
  - Service offering
- Also related to the learning curve
  - New skills or knowledge can be quickly acquired initially, but subsequent learning becomes much slower.
  - Slope of the learning curve represents the rate in which learning translates into cost savings.







(DIS) ECONOMIES OF SCALE

DISECONOMIES OF SCALE



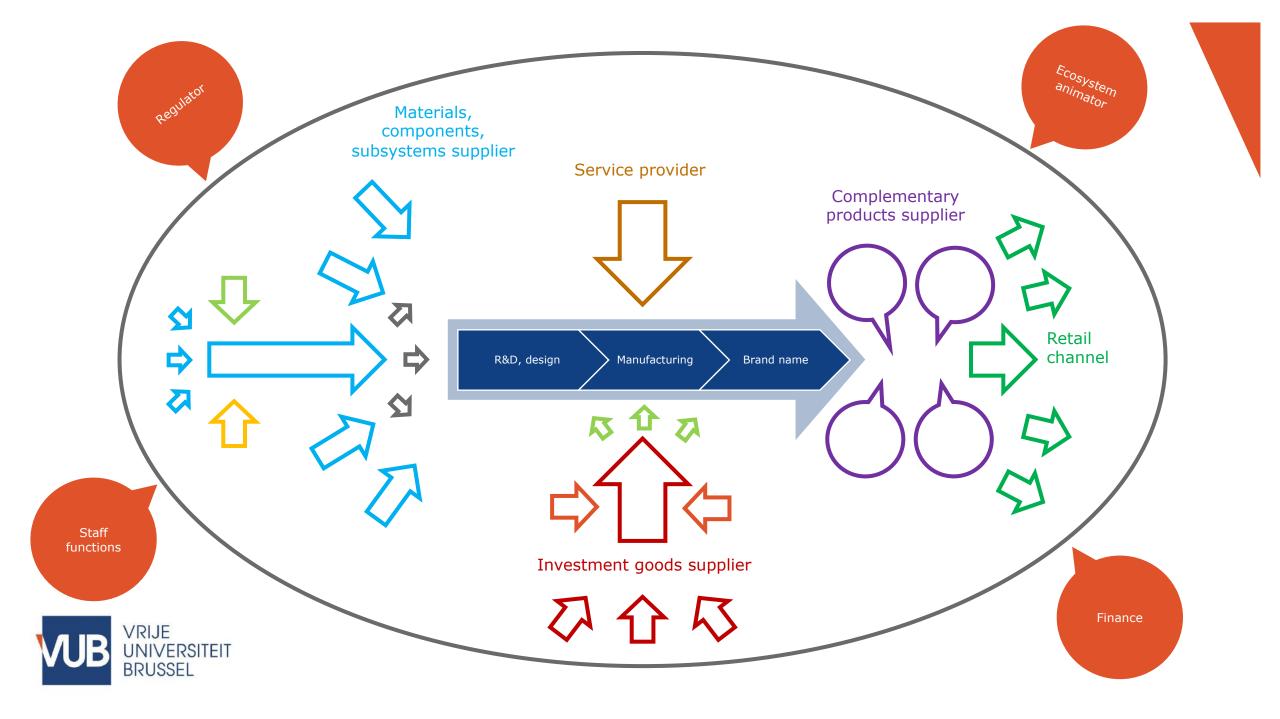
# • Cost increase / efficieny decrease due to size

- Sources of diseconomie of scale (wikipedia)
  - Cost of communication
  - Duplication of effort
  - Office politics
  - Isolation of decision makers from results of their decisions
  - Slow response time
  - Inertia (unwillingness to change)
  - Cannibalization
  - Large market portfolio
  - Inelasticity of Supply
  - Public and government opposition



BUSINESS ECOSYSTEMS Sectors, industries, & markets Supply chains & value chains Standards Network effects & economies of scale **Business ecosystem actors** Regional clusters A business ecosystem is the alignment structure of the multilateral set of partners that need to interact in order for a focal value proposition to materialize.





#### BUSINESS ECOSYSTEM ACTORS

#### OVERVIEW OF ACTORS

- Materials, Components, subsystems
  - ExxonMobil Chemicals, Intel, Softkinetic...
  - Excellence; value proposition; permanent innovation
  - Recurring business;
  - Can be critical cost element
- R&D/Design, Manufacturing, Brand name
  - Are the end-user product suppliers
  - Can outsource part of activity
     Pharma & Biotech, Apple & Foxconn
- Investment goods supplier
  - Trinean, BEST sorting, IBM...
  - Integrators: width of expertise
  - Innovation, value proposition, service & support
  - Long sales cycle
- Services supplier
  - Banks, shops, consultants, transport...
  - Some services are recurring , others are project-based -> impact on sales effort
  - People-related, therefore hard to scale
  - Often low startup costs

- Retail channel
  - Final steps to end-user
  - Many ways to fulfill this function
  - Complementary products suppliers
    - Apple: software/apps, digital content,...
- Ecosystem animator
  - Microsoft & Windows community
- Regulator
  - Governments, standards bodies
  - Gov't plays variety of roles in ecosystem: lawmaker, policymaker, investor, ...
- Staff functions
  - Consultants
  - Trade shows, conferences & seminars...
  - Professional press, journalists, industry experts, opinion leaders
  - Standarisation bodies
- Finance
  - Banks, investors, subsidies...





- Governments can play key enabling and/or inhibiting roles in ecosystems
- Guarantor/supplier of core societal functions
  - Rule of law
  - Education
  - Financial stability
  - Mobility
  - Infrastructure
  - ...
- Regulator

•

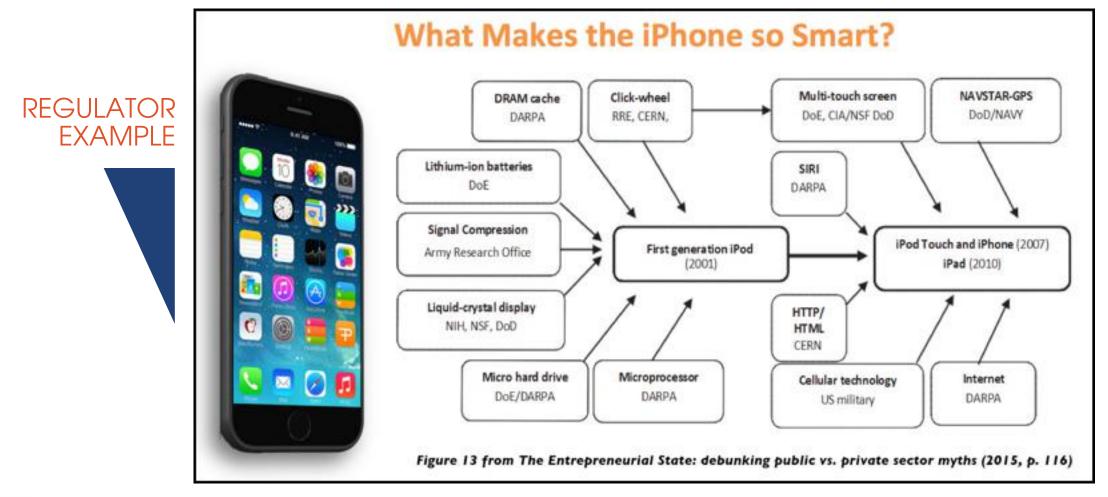
- Genetically modified organisms
- Patent regulation
- Standards

- Initiator
  - VIB, IMEC, GIMV
  - GSM standard
  - Military
  - Support for Venture Capital
  - Support for Research and Development
  - ...
- The Belgian situation...
  - Flanders
  - Brussels
  - Wallonia
  - Federal
  - Europe

# GOVERNMENT



#### BUSINESS ECOSYSTEM ACTORS



The (often) paramount role of Government.





 Elk jaar zet het Agentschap Ondernemen meer dan 200 miljoen euro aan subsidies in voor de versterking van het economisch weefsel en duurzame tewerkstelling.

• <u>http://www.agentschapondernemen.be/themas/subsidies</u>

### FLEMISH GOVERNMENT BEFORE 2016...



- IWT, het agentschap voor innovatie van de Vlaamse overheid, Stimuleert door financiële steun, advies en coördinatie, Kennisopbouw in bedrijven, onderzoeksinstellingen, overheid en overige organisaties, Voor meer innovatie, meer nieuwe producten, processen, diensten en concepten, Met toegevoegde economische en maatschappelijke waarde.
  - http://www.iwt.be/
- FWO Fonds voor Wetenschappelijk Onderzoek ondersteunt fundamenteel wetenschappelijk onderzoek, stimuleert internationale samenwerking en pleit voor gelijke kansen.
  - http://www.fwo.be/nl/
- PMV investeert in het economische weefsel van Vlaanderen. Het bedrijf verleent ook financiële hefbomen wanneer de markt ondersteuning nodig heeft en noodzakelijke privé-initiatieven achterwege blijven. De klemtoon lig daarbij in het bijzonder op duurzame energie, biotech, cleantech, levenswetenschappen en infrastructuur voor de toekomst.



<u>http://www.pmv.eu/nl</u>









BUSINESS ECOSYSTEM ACTORS

FLEMISH

Vlaanderen is ondernemen

GOVERNMENT

**RIJE** 

BRUSSEI

AGENTSCHAP

AFTER 2016...

- Agentschap Innoveren & Ondernemen is hét <u>aanspreekpunt</u> van de Vlaamse overheid <u>voor alle ondernemers</u> in Vlaanderen.
- We stimuleren en ondersteunen innovatie en ondernemerschap en dragen bij aan een gunstig ondernemersklimaat.
- Focus op:
  - stimuleren van groei en innovatie, door ondernemingen financieel te ondersteunen via <u>subsidies</u> om te kunnen groeien, transformeren of innoveren.
  - het bevorderen van ondernemerschap. We werken samen met sterke partners die <u>kmo's</u> kunnen <u>begeleiden van (pre)start tot overname</u>. We ondersteunen ook netwerking gericht op groeibedrijven.
  - het ondersteunen van <u>clusters</u>. We steunen organisaties die samenwerking en dynamiek op gang brengen binnen een groep van ondernemingen en kennisinstellingen.
  - en het bevorderen van <u>omgevingsfactoren</u>; We faciliteren o.a. de ontwikkeling van <u>bedrijventerreinen</u> en het voorzien van adequate <u>bedrijfshuisvesting</u>.
  - Via <u>één geïntegreerd loket</u> leggen we de brug naar sterker ondernemerschap.
- Wie onderneemt moet elke dag een beetje innoveren en elke bedenker van een idee weet dat een ondernemende houding onontbeerlijk. Daarom bundelden Agentschap Ondernemen en IWT de krachten voor bedrijven in Vlaanderen.
- subsidie databank Vlaamse overheid
  - <u>http://www.vlaio.be/subsidiedatabank</u>



FLEMISH GOVERNMENT AFTER 2016...



Opening new horizons



• De selectie gebeurt volgens een bottom-up principe en verloopt interuniversitair.

Het FWO ondersteunt fundamenteel en strategisch wetenschappelijk onderzoek

• Het FWO financiert excellente en beloftevolle onderzoekers en onderzoeksprojecten

- Het FWO stimuleert internationale samenwerking en pleit voor gelijke kansen
  - Het FWO stimuleert internationale samenwerking en bevordert internationale mobiliteit door onderzoekers de kans te geven ervaring op te doen te midden van of samen te werken met internationale onderzoeksgroepen of door onderzoekers uit het buitenland aan te trekken.
- Vanaf begin 2016 neemt het FWO de fakkel over van het IWT voor de oproepen Strategisch Basisonderzoek (SBO) en Toegepast Biomedisch onderzoek met primair maatschappelijke finaliteit (TBM).



BUSINESS ECOSYSTEM ACTORS

REGULATOR EXAMPLE BRUSSELS



- Wat doen we? Wij informeren, oriënteren en begeleiden u in een hele reeks domeinen zoals de opstart van een bedrijf, de financiering, innovatie, stedenbouw, milieu, internationale partnerships... en dat via nieuwsbrieven, portaalsites, seminaries of individuele coaching.
- Kortom, wij stellen u een heel ecosysteem voor waarin u als ondernemer kan groeien !
- <u>http://www.abe-bao.be/nl</u>
- subsidiedatabank <u>www.ecosubsibru.be/index.cfm?language=NL</u>
- Innoviris is het Brussels Instituut voor wetenschappelijk onderzoek. Het instituut heeft als taak onderzoek, ontwikkeling en innovatie te ondersteunen en te stimuleren via de financiering van vernieuwende projecten van Brusselse ondernemingen en onderzoekscentra.













Biotech staff functions.

BUSINESS ECOSYSTEM ACTORS

- You almost never can provide the whole product on your own
  - There are exceptions...
    - Google, Facebook, eBay... (Don't underestimate their core assets! (see later))
    - Standard Oil, IBM in the 60's came very close
  - Full vertical integration = covering the full supply chain
    - From raw material to customer services
- Different roles are possible
  - Architect or module in the supply chain or ecosystem? Both can be realistic strategies, much depends on sector. Some examples:
    - Trinean: Full solution for biomedical lab analysis instead of just the reader component ('it's better to sell one copy at 100,000 euro than 1,000 at 100')
    - Intel: component -> subsystem
  - Alternatives must be considered closely
  - We will see later that keeping your options open might be a sensible approach
- Role in ecosystem generally impacts many aspects:
  - Competitive position; capital needs; minimum size; scalability...



#### YOUR PLACE IN THE ECOSYSTEM

BUSINESS ECOSYSTEMS Sectors, industries, & markets Supply chains & value chains Standards Network effects & economies of scale Business ecosystem actors Regional clusters



- Mythical
  - Silicon Valley
  - Hollywood
  - Massive
    - a narrow belt in the US. northeast and the eastern part of the midwest dominated US manufacturing up until the mid fifties
    - 64 percent share of manufacturing employment
  - Unnoticed
    - Sialkot's stainless steel cluster in Pakistan, together with Tuttlingen in Germany dominate the world surgical instrument market
    - 30 export oriented clusters in Portugal
      - Ranging from ornamental stones in Evora to horticulture in Faro
  - In Belgium
    - Biotech and pharma
    - Petrochemical
    - Diamond trade
    - Car manufacturing
    - Government...

#### **EXAMPLES**



## "

Regional clusters are subsets of a business ecosystem connected to a specific region or area.

ABOUT REGIONAL CLUSTERS

## Factors that trigger the emergence of clusters

- local demand
- prior existence of supplier industries
- natural resources
- innovative firms
- chance events.
- Once a cluster is formed a self-reinforcing cycle promotes its growth
  - support of local public and private institutions
  - initial transitory advantages get "locked in" within the cluster
  - Tipping point
  - agglomeration economies attracting new specialized firms to locate within the cluster and gain from increasing returns to scale





CHARACTER-

ISTICS

- **REGIONAL** Critical mass
  - The existence of a large pool of individuals with specialized skills
    - reduced search and hiring costs
    - requisite quality skill set is easily available
    - individuals with skills are attracted to the cluster
  - The existence of firms providing specialized inputs
  - Dynamics
    - High levels of technological spillovers and innovation due to proximity
      - since information flows are easier locally than over distances.
    - existence of sophisticated buyers
    - access to specialized suppliers gives high levels of flexibility and are able to implement innovations more rapidly
    - high levels of competition and peer pressure within the cluster act as an important stimulus for innovation.
  - Trust and the related concept of social capital
    - deals in valuable diamonds are sealed by a handshake on the diamond exchange
    - when trust breaks down, unwritten rules must be codified and third parties brought in to resolve differences.
  - Under certain conditions clusters slow technological innovation
    - resource diseconomies
    - insular competitive practices
    - lock-in in ageing technology



BIOTECH CLUSTERS

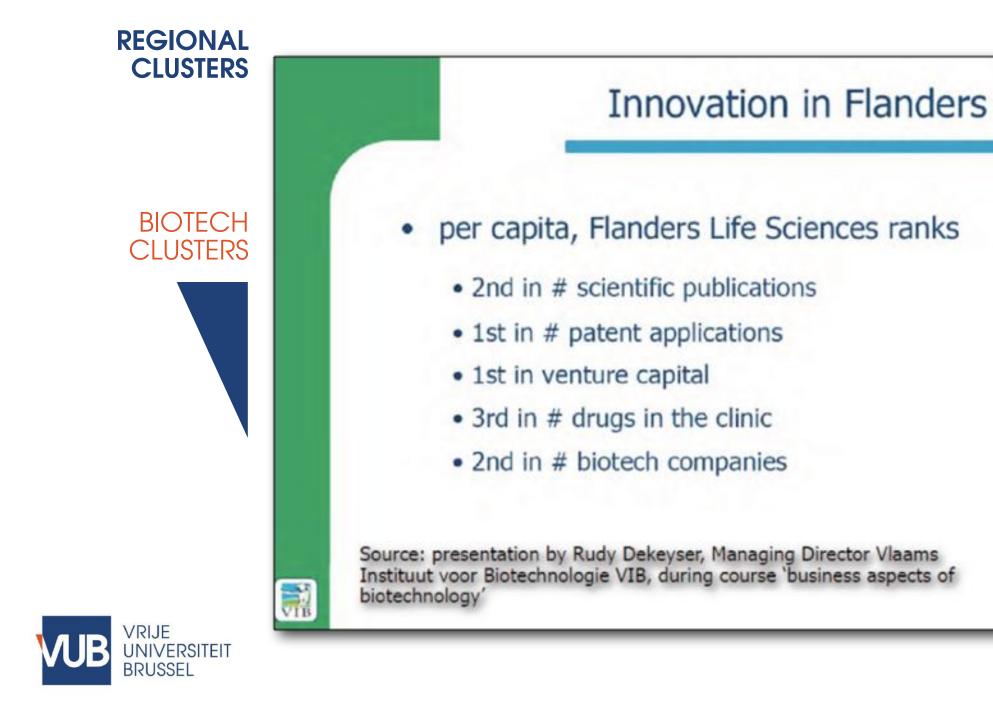








## Scientific excellence



Life Sciences Companies

## BIOTECH CLUSTERS

AlzProtect, Amakem, Amgen, AnaBioTeo, Analis, apDia, Apitopo International, Applied Maths, Aptec Diagnostics, Aguafin, Arcarios, Arcom Scientific, Arenco Pharmaceutica, arGEN-X, Artelis, Astra Zeneca, Avecom, Barry Callebaut, Bayer BioScience, Becton Dickinson Benelux, Beljat, BENEO, Beta-Cell, Beter3Fruit, Bio-line, Bio-Mérioux Benelux, Bio-Plus services. BicActor, Biocartis, Biochom-Europe/Enzybol International, Biogastec, Biogazello, Biogen Beigium, BioMARIC, Bioromediation Europe, Bioro, Biotech Tools, Brabant Biotech, Bruvitro, BSC, Buckman, Carglil R8D Centre Europe (Haubourdin SAS), Cartagenia, Chemcom, Citrique Belge, Cochlear Technology Centre Belgium, Complix, CrooDesign, Cryo-Save Labs (Life Sciences), Cypress Diagnostics, D.E.C., Datra Pharma R&D, DCILABS, Deroose Plants, Devgen, Digitab Mala Scientific, EcoSynth, Ecover, EggCentris, Enprotech, Envisan, EPAS, Euroscreen, FersPro, Flen Pharma, FluidDa, FORMAC Pharmaceuticals, Fugela, Galacto, Galapagos, Genericor International, Genohm, Gentec, Genzyme, Histogenex, Icometrix, Idrabel, In Vitro Plants, InCT, Innogenetics, Innovative Microbial BioProcess, Integrated DNA Technologies, Intellicrops, InvenTox, NLV, IXSyS, Jalima Pharma, Janssen Pharmaceutica. USR Micro, Kemin Europe, Kemin Pharma, Kingfisher Healthcare, Lander Pharmachem, Maboure, MDxHealth PharmacoDx, Medicim, Microflor, Molmo Services, MSD, MUblo, Okapi Sciences, Cleon, Omrix biopharmaceuticals, Oprins Plant, Organic Waste Systems, Oto Therapeutics, Ovizio, Oxyrane Belgium, Peira, Pepric, Pfizer, PharmaDiagnostics, PharmaNeuroBoost, PharmaVize, Previen, ProDigest, Promethera Biosciences, Pronota, Provinon, Puratos, QUINVITA, R.E.D. Laboratories, R.I.C., ReGenesys, reMYND, Roche Diagnostics Belgium, SBAE Industries, SEPS Pharma, SESVanderHave, Shire-Movetis, Silicos, Sita Remediation, SkyScan, Spinnovation Analytical, Syral, Tessenderlo Group, Therabel Pharma, TheraSolve, ThromboGenics, Tibotec, Tiense sulkerrafinaderij, TiGenix, Trinean, UCB Pharma, Union Biometrica, Virco, Waterleau Global Water Technology, Wolfsberg, Yakult Honsha European Research Center for Microbiology, Ziscoat

3WIN, Abiynx, ActoGeniX, Agristops, Alco Bio Fuel, Algist Bruggemen, Alphastempource,

Flanders biotech clusters...



## BELGIAN CHEMICAL INDUSTRY

- Strengths
  - Attractive location at the heart of industrial Europe and the Western European
    pipeline network
  - Easy access to raw materials and export markets via three seaports: Antwerp, Ghent and Zeebrugge
  - A unique integrated cluster of chemical companies covering the whole value chain
  - Competitive logistical platform with tailor-made storage terminals and distribution platforms
  - Highly-skilled workforce ensures world-class technical expertise for some key products
  - Operational excellence and high safety standards
  - World-class energy efficiency
  - Strong collaboration with universities
  - Unique network between companies, authorities, and customers to implement REACH and CLP
  - Excellence in industrial and academic research and a unique academic and industrial collaborative network
  - A wide choice of science parks with incubation and innovation centres

## Weaknesses

- High energy costs due to cost pass through of public green energy strategies
- Relatively high labour costs
- Ageing workforce and quest for new talent



# "

# On a per capita basis Belgium is the world's number one in the sales of chemicals and plastics.

## ]]





## SILICON VALLEY

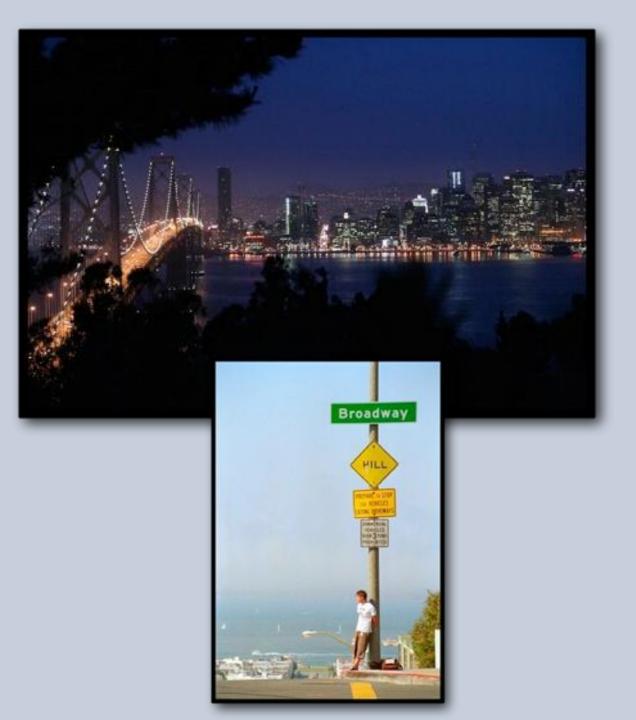






SILICON VALLEY

- Silicon valley stretches over about 100 kilometer between San José and San Francisco
  - "Core" Silicon Valley does not include ssan Francisco
  - Culturally and economically both are closely linked
- Mediterranean climate
- Inhabitants:
  - Silicon Valley 2.44 million
  - San Francisco 750.000
  - Bay Area around 4 million.
- In size and population the greater bay area is in the same order of magnitude as Flanders.





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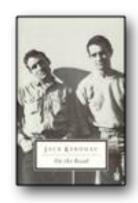


VRIJE UNIVERSITEIT BRUSSEL

VUB



















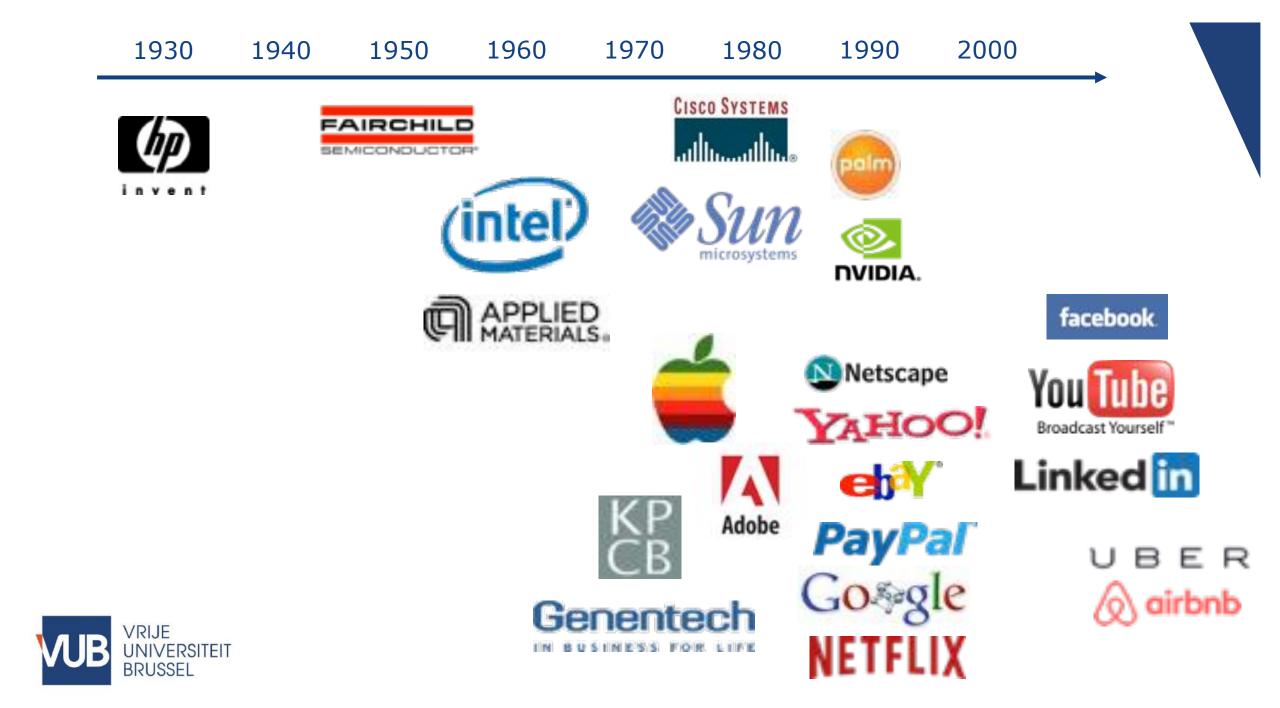


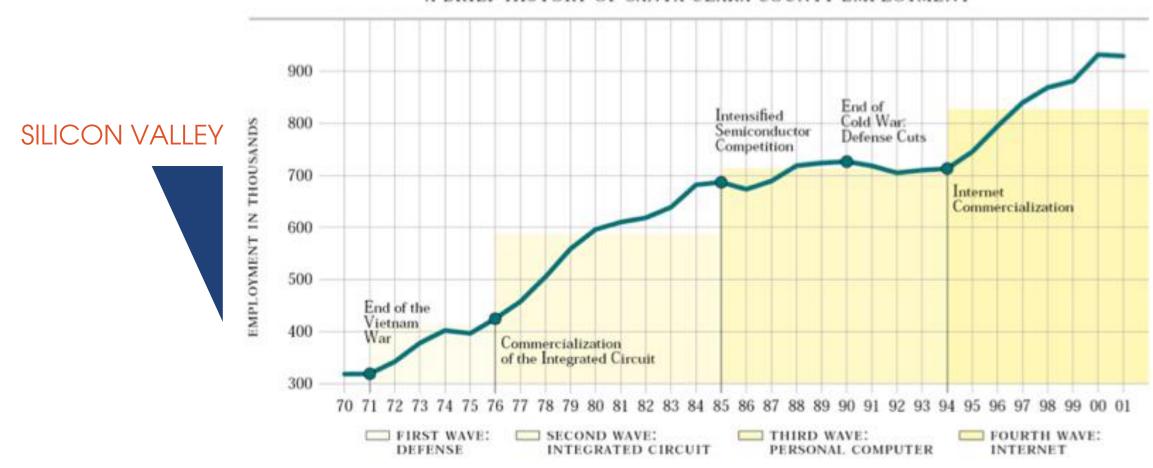










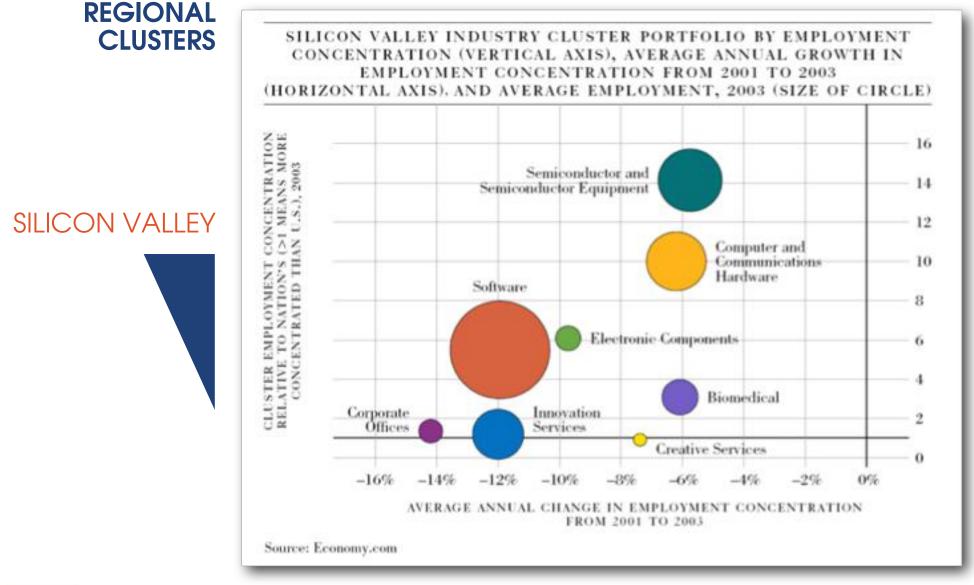


A BRIEF HISTORY OF SANTA CLARA COUNTY EMPLOYMENT

Sources: Economy.com, Collaborative Economics

## Silicon valley employment.



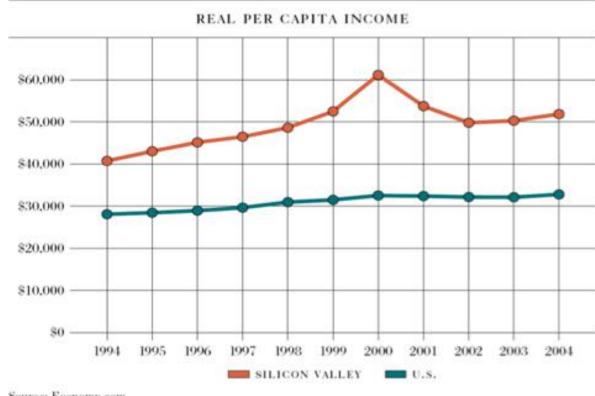




Industry concentration

## SILICON VALLEY

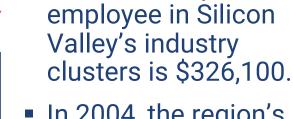
 According to the United States Census Bureau, of the 280 defined metropolitan areas, the San Francisco Bay Area has the highest median household income in the nation with \$62,024 (40% above national average).



Source: Economy.com



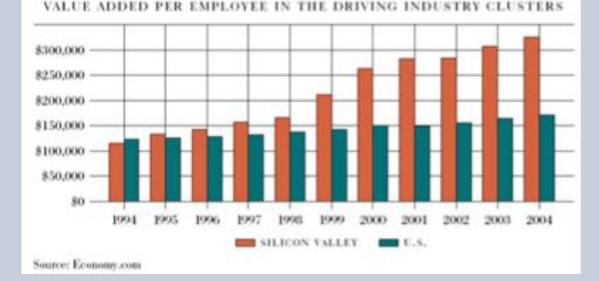
## SILICON VALLEY



Value added per

- In 2004, the region's value added is \$224,200 per employee
- This is more than twoand-half times US value added per employee

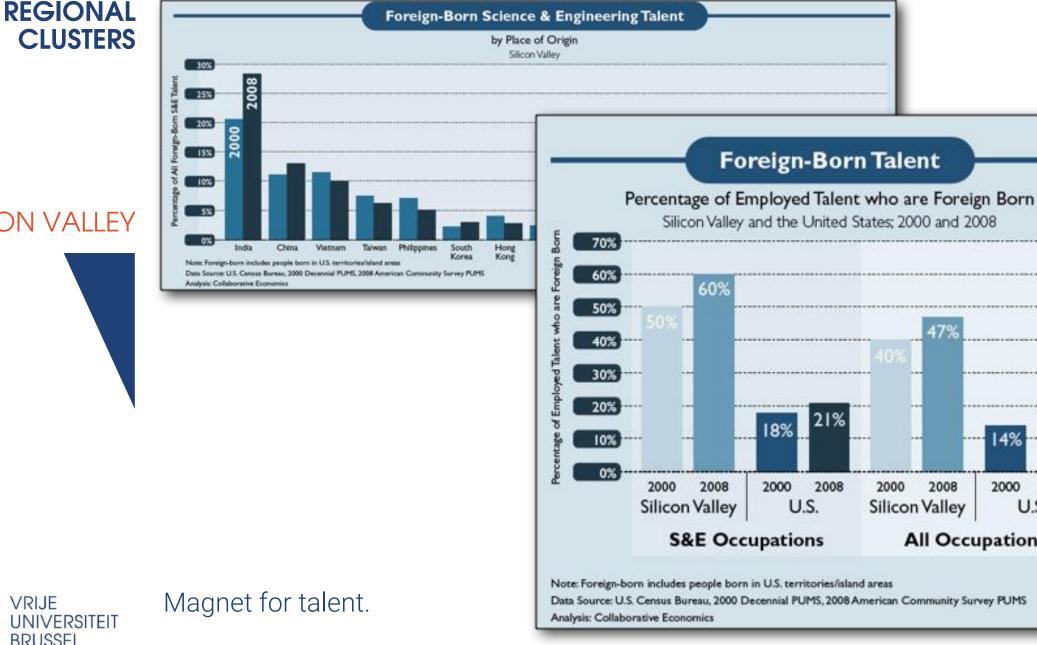








BRUSSEL



21%

2008

2000

2008

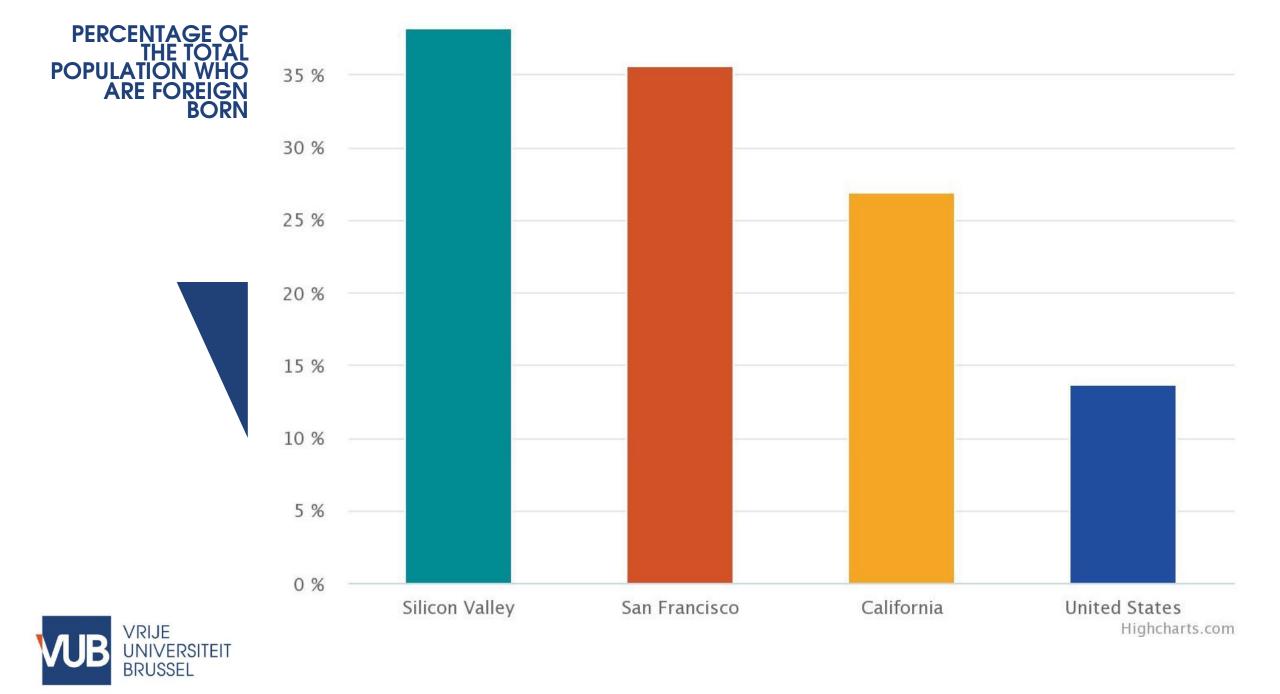
Silicon Valley

2000

**All Occupations** 

2008

U.S.



 Slightly more than 70 percent of men who work in computer, mathematical, architectural, and engineering occupations were born outside of the U.S., mostly in Asia.
 Nearly 75% of Silicon Valley women in those professions are foreign born.

## IJ



Tekla S. Perry *05 Mar 2018* 



# QUESTIONS?

marc.goldchstein@vub.be

**Offices** Building M, Room 327

